



# National culture and risk-taking: Evidence from the insurance industry

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## ABSTRACT

The gravity of insurance within the financial sector is constantly increasing. Reasonably, after the events of the recent financial turmoil, the domain of research that examines the factors driving the risk-taking of this industry has been signified. The purpose of the present study is to investigate the interplay between national culture and risk of insurance firms. We quantify the cultural overtones, measuring national culture considering the dimensions outlined by the Hofstede model and risk-taking using the ‘Z-score’. In a sample consisting of 801 life and non-life insurance firms operating across 42 countries over the period 2007–2016, we find a strong and significant relationship among insurance firms’ risk-taking and cultural characteristics, such as *individualism*, *uncertainty avoidance* and *power distance*. Results remain robust to a variety of firm and country-specific controls, alternative measures of risk, sample specifications and tests designed to alleviate endogeneity.

## 1. Introduction

“Differences in the way distinct countries subjectively value insurance products have not come into being by chance. Patterns of appreciation are part of the culture of a society.”

Geert Hofstede (1995, p.423)

Insurance is fast becoming an imperative element of the financial sector that significantly contributes to economic growth (Haiss & Sümegi, 2008). Understandably, this also makes it a significant vulnerability of the financial system that could potentially derail it, eventually leading to a negative impact on the whole economy (Das, Davies, & Podpiera, 2003; Harrington, 2009). Admittedly, this justifies policy-makers’ motives to reform the regulatory framework of this industry (Gaganis, Liu, & Pasiouras, 2015), further promoting confidence in its soundness (Cummins, Rubio-Misas, & Vencappa, 2017).

Investigating the risk-taking of this domain is of paramount importance, especially as to what the unravelled global financial crisis revealed (Tarashev, Borio, & Tsatsaronis, 2009). Consequently, a number of studies delve into the factors driving the risk of insurers, shedding ample light in many respects. The plethora of existing studies focuses on firm-specific determinants (see Chen & Wong, 2004, pp. 470–473, for a detailed review). Turning to the macro-level strand of

literature that our study is addressed at, we find a limited number of prior studies. These consider country-specific characteristics, such as the quality of institutions (Fields, Gupta, & Prakash, 2012), regulations (Pasiouras & Gaganis, 2013) and competition (Cummins et al., 2017) as drivers of the industry’s risk-taking. Arguably, these studies are greatly informative, yet far from being exhaustive.

In particular, we find informal institutions, such as national culture - that has made its way through the literature over the past three decades (Kirkman, Lowe, & Gibson, 2006) - to be missing from the above explanatory list. Interestingly, anecdotal evidence and prior studies in the literature identify culture as a main determinant of financial institutions’ stability. More specifically, a thought-provoking survey conducted by PricewaterhouseCoopers and The Economist’s Intelligence Unit among financial services professionals in May 2008 reveals that 73% of the respondents identified “culture and excessive-risk taking” as the main drivers of the global financial crisis (PricewaterhouseCoopers, 2008).

From an empirical point of view, the interplay between these two drivers is well-documented, with national culture having been linked to the propensity of firms to invest in longer-term riskier projects (Shao, Kwok, & Zhang, 2013), to the degree of individuals’ financial risk-taking and purchase of stocks (Breuer, Riesener, & Salzmann, 2014) and

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the overall increased risk-taking trajectory of firms (Kreiser, Marino, Dickson, & Weaver, 2010; Mihet, 2013; Li, Griffin, Yue, & Zhao, 2013) and banks (Kanagaretnam, Lim, & Lobo, 2011, 2014; Ashraf, Zheng, & Arshad, 2016; Ashraf & Arshad, 2017; Mourouzidou-Damtsa, Milidonis, & Stathopoulos, 2017). Notwithstanding the volume of documented evidence, to this date there is no study examining this interplay from the viewpoint of insurance firms. Still, we believe that culture can be linked to the risk-taking trajectory of insurers for three main reasons that we abridge forthwith.

The first is based on abstract grounds and concerns the effect of culture on risk-taking of entities aside of industry. More specifically, it is seemingly well-documented by the above-mentioned studies that the risk-taking of firms or financial institutions can be attributed to cultural effects making their way through managerial appetites for risk-taking. While this interplay from the viewpoint of insurers has not been examined, they belong to the group of financial institutions, in which, recent years have witnessed the lines separating insurers, banks and other financial firms rapidly getting thinner (Baluch, Mutenga, & Parsons, 2011). Therefore, one may expect similar cultural overtones when it comes to the risk-taking trajectory of this industry respectively.

The second reason insurers' risk-taking could be linked to culture is due to their clientele and regards the concept of 'moral hazard' (see e.g. Shavell, 1979; Stiglitz, 1983). This is a specific issue of paramount importance to insurers, according to which a customer may start behaving differently once insured. The reason is that this customer has less incentives to act similar to the pre-insured period, as coverage will be provided in exchange for a premium, the level of which is very difficult to accurately set due to asymmetric information. Of course, if we accept here that our values are culturally-dependent (see e.g. Hofstede, 1980) and as such turn out to impact our behaviour through our attitudes (see e.g. 'value-attitude-behaviour' hierarchy by Homer & Kahle, 1988); then, how we act under different situations (including that one assumed in the moral hazard concept) can be partially explained by culture. Extending the latter argument, the cost of risk that insurers face - stemming from not being able to correctly price their products and/or make correct provisions, and thus manage their assets accordingly - can be attributed to the behaviour of customers, which is a function that, among other factors, includes national culture.

The third reason why culture is important for the risk-taking trajectory of insurance firms can be attributed to the very definition of insurance. In particular, insurance is an instrument that one obtains to hedge a type of risk. Hofstede (1995, p.423) argues that this is exactly what makes insurance an inherently "culture-sensitive" product, as it offers a feeling of 'safety' that is subjectively appreciated as part of a society's culture. This, however, may imply that patterns of insurance consumption could be attributed to cultural differences, which is empirically proven by Chui and Kwok (2008). Reasonably, if culture is a strong predictor of insurance consumption, this means that, combined with the argument we made previously about the customer influence, insurers' task to manage the risk of these assets becomes even more crucial. In other words, assuming insurance contracts are affected by culture both in terms of volume and of customer incentives to exercise them, insurers' risk management is a very complex function in which culture is worth examining.

To the best of our knowledge, the only study linking national culture and insurance this far is that of Chui and Kwok (2008), providing findings in the direction of culture impacting insurance consumption patterns at the macro level, leaving a crucial void at the micro-level unexplored. In this study, we fill this void by focusing on the interplay between national culture and insurance firms' risk-taking. In doing so, the novelty added to the extant literature is twofold. First, we contribute to the limited strand of literature that focuses on the macro determinants of insurers' risk. Second, we contribute to the broader strand of literature contemplating the influence that culture exerts on financial decision-making which, seemingly, has received little attention in spite of its importance (Károlyi, 2016).

To meet our research objective, we employ three cultural dimensions that have been directly associated to insurance by prior studies (see Hofstede, 1995; Chui & Kwok, 2008); these are: *power distance*, *individualism*, and *uncertainty avoidance*. As a proxy for risk, we use the accounting-based measure of distance to default, namely the 'Z-score'. Our sample consists of 801 life and non-life insurance firms operating across 42 countries over the period 2007–2016. Overall, results reveal a strong and significant link between national culture and insurance firms' risk-taking that holds even after controlling for a variety of firm and country-specific attributes, alternative measures of risk, sample specifications and tests designed to alleviate endogeneity. We will postulate that this influence may be effective through a direct or an indirect channel. In the former, national culture exerts influence on insurance firms through the risk-appetite of managers; whereas in the latter influence is exerted through the behavioural patterns of the insurance firms' clientele.

The remaining of this paper is structured as follows. Section 2 provides a background discussion of the strands of literature and the nexus we address in this study and formulates the research hypotheses. Section 3 describes the sample, list of variables and methodology. Section 4 contemplates the obtained results, testing their validity by performing some robustness checks. Section 5 concludes the study and offers our thoughts on the future direction of research.

## 2. Background and hypotheses

### 2.1. The gravity of insurance

The role of insurance in the economy extends beyond the public's perception of it as a risk-transfer mechanism to diversify risk (Das et al., 2003). Its role within the financial sector constantly escalates while its significant contribution to GDP growth that is derived from their assets and investment increases at a rapid pace (Haiss & Sümegi, 2008). According to the latest yearbook on insurance statistics (OECD, 2017, p.65), insurance penetration in the OECD countries in 2015 ranged from 1.6% in Turkey to 36.5% in Luxembourg, with the OECD average standing at 8.8%. Admittedly, the role of financial institutions in general starts becoming noteworthy when systemic risk rapidly increases (Tarashev et al., 2009). In the insurance arena in particular, there is a rather long list of such examples. Das et al. (2003, p.19) list numerous selected insurance companies that failed across 8 countries in the 90s. Yet, the case of the insurance conglomerate, AIG, is a phenomenon most recently observed by the whole world, having widespread repercussions for the global economy (Harrington, 2009; Eling & Marek, 2014). Understandably, in such turbulent times there are calls for reforms of the regulatory framework (Gaganis et al., 2015), while research of the motives behind the risk-taking trajectory of institutions is signified.

Much of the extant literature focuses on firm-specific attributes ranging from key financial ratios (see Chen & Wong, 2004, pp.470–473, for an in-depth review) to corporate governance (Eling & Marek, 2014). A handful of studies focus on the determinants of risk at the macro-level, which our paper is addressed at. More specifically, Fields et al. (2012) investigate the interplay between institutional characteristics and risk. In particular, in a sample of 513 publicly-traded insurers operating in 66 countries, they find that greater investor protection and contract enforceability and higher quality of government is associated with lower levels of risk. Pasiouras and Gaganis (2013) examine the financial health of 1762 life and non-life insurance companies operating in 46 countries over the period 2005–2007. They find that the power of the supervisory authorities and regulations as to the technical provisions and investments have a strong and significant impact upon insurers' risk. More recently, Cummins et al. (2017) analyse 10 EU life insurance markets over the period 1999–2011, observing an inverse relation between competition and the risk of solvency.

Admittedly, this strand of literature sheds light on micro and macro-level determinants of insurance firms' risk. Nonetheless, this list is far

from exhaustive, especially when it comes to the latter strand. Moreover, given the association of informal institutions, such as national culture, with the risk-taking trajectory of other financial institutions, such as banks (Kanagaretnam et al., 2011, 2014; Ashraf et al., 2016; Ashraf & Arshad, 2017; Mourouidou-Damtsa et al., 2017), and the direct association to insurance products in general (Hofstede, 1995) and their consumption at a macro level in particular (Chui & Kwok, 2008), we conjecture that informal institutions are crucial when it comes to the risk of insurance firms and we forthwith explain why.

## 2.2. The cultural overtones for insurance

There is a variety of frameworks of national culture in the literature, the most prominent being that of Hofstede (Kirkman et al., 2006). Hofstede, (1984, p.389) defines culture as the “collective programming of the mind that distinguishes the members of one category of people from those of another”. His seminal work, *Culture's Consequences* (Hofstede, 1980), constitutes the central study enabling the measurement of national values. Reasonably, it initiated a ‘snowball effect’ leading to an ever-growing body of literature that examines how culture influences every aspect related to decision-making and beyond (see Kirkman et al., 2006, for an in-depth review of the literature, and Karolyi, 2016, for a survey in finance).

Hofstede has long argued that managerial decisions are inevitably bound to be “culturally-dependent” (Hofstede, 1983, p.88). From a psychological point of view, the relationship between values and decision-making has its roots in the ‘value-attitude-behaviour hierarchy’, empirically demonstrated by Homer and Kahle (1988). According to this theory, our values affect our attitudes that in turn affect our behaviour. Interestingly, Weber and Hsee (1998) note that values may in fact impact our behaviour, as to risk preference in particular, due to cultural differences in the way we perceive risk. Admittedly, this raises questions as to whether and how our shared values may be directly or indirectly related to the degree that societies unwittingly generate ‘risk-seeking’ firms, signifying this line of research from the viewpoints of both a more effective policy-making and an improved corporate governance (Mihet, 2013). Such questions have been partly answered by prior studies through the use of cultural dimensions developed by Hofstede (1980), exploring whether differences between countries as to the crucial cultural values such as *individualism*, *uncertainty avoidance* and *power distance* impact the risk-taking trajectory of firms (Kreiser et al., 2010; Mihet, 2013; Li et al., 2013) and financial institutions, such as banks (Kanagaretnam et al., 2011, 2014; Ashraf et al., 2016; Ashraf & Arshad, 2017; Mourouidou-Damtsa et al., 2017). We conceptualise these cultural values below, linking them forthwith to our research hypotheses.

### 2.2.1. The effect of individualism

In the Hofstede model (Hofstede, 2001), cultures scoring high on individualism give priority to individual achievements. People in individualistic societies are more self-oriented and autonomous, mainly focusing on themselves and immediate relatives. On the contrary, low scores in this dimension reveal societies that aspire to collectivism, prioritizing the ‘we’ versus the ‘I’. People in these societies emphasize in more collective achievements, prioritizing cohesion over individual needs.

Prior studies link individualism to overconfidence and over-optimism (Chui, Titman, & Wei, 2010), which in turn is positively associated with individuals’ financial risk-taking (Breuer et al., 2014) and underestimation of risks (Van den Steen, 2004). This may be pertinent to consider for both managers and customers of insurance firms, as both may express individualistic traits that could directly or indirectly increase the risk-taking trajectory of the insurer. More specifically, from the viewpoint of managers, Li et al. (2013) postulate that individualism is in line with a firm’s practice of inducing equity-based managerial compensation which is associated with greater managerial risk-taking

(Rajgopal & Shevlin, 2002; Low, 2009; Milidonis & Stathopoulos, 2011). Moreover, Mourouidou-Damtsa et al. (2017) conjecture that this influence of individualism extends to the whole environment of the firm that the manager caters for, with managers in individualistic societies increasing risk-taking to maximize shareholders’ wealth.

From the viewpoint of insurance customers, individualism may be pertinent to the trajectory of insurance firms as to the concept of ‘moral hazard’. In particular, a highly individualistic customer may consider the insurance agreement as a ‘risk-transfer’ mechanism that leads to the fundamental conflict as stated by Stiglitz (1983, p.6): “[...] the more and better insurance that is provided against some contingency, the less incentive individuals have to avoid the insured event, because the less they bear the full consequences of their actions”. This conflict is in line with the incentives of strongly individualistic societies. Moreover, in these societies, insurées’ self-enhancement bias and their stringent preference of market-based insurance over the social network system have both been linked to higher insurance consumption (Chui & Kwok, 2008) that could potentially enforce the impact of the previous argument, as both the volume of contracts will be higher, and the propensity of customers to yield when the concept of moral hazard appears.

Collectively considering the above, we postulate that individualism will be positively related to insurers’ risk, either through the risk appetite of managers or the firm’s clientele.

**H 1.** Individualism is positively associated with insurance firm risk.

### 2.2.2. The effect of uncertainty avoidance

Uncertainty avoidance shows the degree to which members in a society feel uncomfortable with uncertainty and ambiguity (Hofstede, 2001). Cultures with high scores in this dimension are hesitant about ambiguity around them, preferring clear rules of conduct and a more predictable environment. Kwok and Tadesse (2006) find that bank-based financial systems thrive in these cultures, as they provide a higher security on returns (e.g. deposit insurance) in contrast to equity-based systems that, while providing a higher rate of return, their daily fluctuations pose a serious source of uncertainty.

Overall, uncertainty avoidance is of utmost importance to firms in which information uncertainty is greater due to the inherent complexity in estimating and managing risk (Mihet, 2013). Undoubtedly, insurance firms are such examples, constantly trying to price their services in such a way that balances the risk and incentive effects under fierce concepts like ‘moral hazard’ (Stiglitz, 1983). From the viewpoint of managers, while CEOs are generally more risk-tolerant than the lay population; traits such as risk-aversion are naturally affecting corporate actions too (Graham, Harvey, & Puri, 2013). Of course, being uncertain-averse does not necessarily mean taking less risks, but potentially taking more calculated risks (Mihet, 2013). This is in line with the conjectures of Li et al. (2013) that managers in risk-averse cultures tend to avoid innovative projects, or require a higher risk-premium for them.

Arguably, from the viewpoint of customers, those sharing traits of high uncertainty avoidance type could be seen to pose a lower level of risk for insurers. The reason is that individuals sharing such traits shun uncertainty and any form of risk in general. Therefore, the propensity to change their behaviour increasing the risk of exercising their contract after they sign it (i.e. in the concept of moral hazard) arguably remains low. In that sense, we postulate that insurers may predict the risk of customers more accurately, and as such price their contracts more efficiently, make better provisions and thus face less unpredicted risks, when their clientele shares traits of low uncertainty avoidance type.

Collectively considering the above, we conjecture that uncertainty avoidance will be negatively related to insurers’ risk, either through the lower risk appetite of managers or the firms’ uncertainty-averse clientele.

**H 2.** Uncertainty avoidance is negatively associated with insurance firm risk.

### 2.2.3. The effect of power distance

Power distance shows the degree to which a society accepts inequality that stems from differences in physical and intellectual capacities (Hofstede, 2001). Cultures scoring high on this dimension accept more easily these inequalities, eventually forming a social stratification. Cultures with low scores on this dimension do not accept the *status quo*, challenging it in advancing their personal or in-group's interests.

Managers in such cultures are more eager to engage in risky behaviours in order to better their firm's standing (Shane, 1993). Consequently, according to Kreiser et al. (2010, p.963), these managers will be more willing to enact “risky offensive strategies”, as opposed to managers in high power distance cultures that are more likely to adopt “fortify-and-defend” practices that solidify the firm's position in the industry. The authors also conjecture that organizations in such cultures tend to implement tight control mechanisms, in which individuals have considerably less autonomy to make “bold decisions” and as such the organizations will be associated with lower levels of risk. In complementing the latter, Hofstede (1984) argues that in low power distance cultures people are less likely to comply with their superiors, ultimately acting on their own, which, combined with the arguments that individuals in said cultures are more intent on bettering their position (Kreiser et al., 2010), means that it may well result in a relationship conflict within the firm. For instance, Frijns, Dodd, and Cimerova (2016, p.538) illustrate how such conflicts may arise within a firm, arguing that “in a low power distance society, people are often encouraged to share their alternative views. These differences suggest that directors may perceive the group dynamics of the board differently, which may result in relationship conflict”. According to the authors, this dimension may in fact influence the directors' eagerness to share their opinions due to potentially induced relationship conflicts.

In an alternative, but complementary interpretation, Doney, Cannon, and Mullen (1998, p.613) argue that this dimension essentially addresses the “predominance of norms for conformity (doing what is accepted and proper)” [e.g. high power distance cultures] versus “independence (doing whatever one wants to do)” [e.g. low power distance cultures]. Clearly, and as the authors also postulate, the latter results in hampering the trust between two parties, e.g. a firm and its clientele, as to the former's ability to predict the latter's behaviour. On the other hand, high power distance cultures greatly regard predictability in relationships, which “paves the way for trust [e.g. among two parties] to form”. Understandably, taking this to the situation where insurers and insured being two parties among which trust is a key element that potentially softens the issue of moral hazard, customers in high power distance cultures will be more trustful, conforming to the norms and be more predictable as to their behaviour post-contract.

Taking into consideration the above, we postulate that power distance will be negatively related to insurance firms' risk through conflicts and behaviours attributed to managers or insured individuals in such cultures.

**H 3.** Power distance is negatively associated with insurance firm risk.

We have hereby conjectured that the considered dimensions of national culture may exert a negative (*uncertainty avoidance, power distance*) or positive (*individualism*) influence on insurers' risk-taking through the managers or the clientele's culture-specific traits. It is worth noting that a limitation of our study at this point is that, due to data unavailability regarding the behavioural concepts and preferences of both groups (i.e. risk appetite of managers and change in risk of customers after signing an insurance contract), we cannot prove such a causal relationship from these two channels. Thereby, similarly to past studies in the literature examining the impact of national culture on the risk-taking of firms (Kreiser et al., 2010; Mihet, 2013; Li et al., 2013) and banks (Kanagaretnam et al., 2011, 2014; Ashraf et al., 2016; Ashraf & Arshad, 2017; Mourouzdou-Damtsa et al., 2017), the channels through which culture flows impacting the risk trajectory of insurers will remain a conjecture while we quantify the overall effect these

dimensions have upon the risk of insurers irrespective of the channel. That is, we measure the direct, overall effect of culture upon insurers' risk-taking.

## 3. Sample, variables and methodology

We obtain all firm-specific variables from the SNL Financial (S&P Global Market Intelligence Platform). Our sample consists of 801 life and non-life insurance firms operating across 42 countries over the period 2007–2016<sup>1</sup>, structured in an unbalanced panel of 6271 observations. We give further details the considered variables and the estimated model in the following subsections.

### 3.1. Variables

#### 3.1.1. Risk of insurance firms

We measure the risk of insurance firms with the natural logarithm of the accounting-based measure of distance to default, namely the ‘Z-score’<sup>2</sup> that is constructed as follows:

$$Z\text{-score}_{i,t} = \frac{ROA_i + EA_i}{\sigma_{ROA_i}}, \quad (1)$$

where  $ROA_i$  is the temporal mean of Return to Assets (ROA) for firm  $i$ ,  $EA_i$  is the temporal mean of Equity to Assets ratio (EA) for firm  $i$  and  $\sigma_{ROA_i}$  is the standard deviation of Return to Assets for firm  $i$ . All three above-mentioned components of this measure are computed within a three-year time rolling window to smooth the ‘Z-score’ values, avoiding them from being driven by sudden changes in ROA or EA (see Schaeck, Cihak, Maechler, & Stolz, 2011, p. 212 for more details). This means that, for instance, the Z-score of the year 2007 is constructed taking into account the three-year time period 2005–2007.

This measure is frequently used in both the banking (see Boyd, Graham, & Hewitt, 1993; Laeven & Levine, 2009; Houston, Lin, Lin, & Ma, 2010), and the insurance literature (Shim, 2011, 2017; Pasiouras & Gaganis, 2013; Milidonis, Nishikawa, & Shim, 2017). Essentially, it shows the number of standard deviations below the mean that profits must decrease to completely deplete equity. Thereby, higher figures indicate lower risk of solvency and vice versa. ‘Z-score’ boasts some desirable properties, among which of particular importance for our case is that it is objective in measuring risk across different groups, such as life and non-life insurance (Pasiouras & Gaganis, 2013). We will hereby use its natural logarithm to control for non-linear effects and outliers, while we also trim the 1st and 99th percentiles to remove more persistent outliers that were found not having been treated by the use of the natural logarithm. Finally, to be consistent with the interpretation of this measure as risk, similarly to prior studies in the national culture strand of literature using this measure (e.g. Mihet, 2013; Kanagaretnam et al., 2014; Mourouzdou-Damtsa et al., 2017), we invert it multiplying Eq. (1) by minus one. Therefore, higher values of the dependent variable now indicate greater risk and vice-versa. We will henceforth refer to this measure as “Risk”.

#### 3.1.2. National culture

In Section 2, we provided a background discussion of the variables that will be used as proxy for national culture, namely *individualism*, *uncertainty avoidance* and *power distance* (see Subsections 2.2.1 to 2.2.3

<sup>1</sup> This database offers a broad cross-country coverage on insurance firms from 2005 onward, as data for the preceding years almost exclusively concern US firms. Furthermore, given that our dependent variable is constructed with a three-year rolling window period (see Subsection 3.1.1 for more details), our final sample eventually starts from the year 2007.

<sup>2</sup> This is the main risk measure employed for our baseline results. For alternative proxies of risk see robustness analysis, Section 4.2.

accordingly). These are obtained by Hofstede (see Hofstede, 1980, 2001, for a detailed analysis of each dimension, their origin and method of construction), and they ultimately measure each dimension of culture according to the Hofstede framework on a 0–100 scale. These dimensions have jointly or individually appeared in over 180 studies in top-tier business and psychological journals (see Kirkman et al., 2006, for a cross-discipline review, and Karolyi, 2016, for a survey in finance). According to Kirkman et al. (2006) there have been few critiques that these dimensions could be overly simplistic in collapsing individual attributes to a single dimension. Yet, as the author argues, their use in top-tier journals proves their broader acceptance among scholars in a variety of disciplines. As per the hypotheses H 1 to H 3 made in Subsections 2.2.1 to 2.2.3 respectively, we expect a positive relationship between individualism and risk and a negative relationship among uncertainty avoidance/power distance and risk.

### 3.1.3. Control variables

In the analysis of the link between national culture and risk-taking in the insurance industry, we control for various firm and country-specific characteristics. With respect to the former, following Pasiouras and Gaganis (2013), we control for the size, organizational form and business activity of the insurance firms that have been proved to be significant determinants when it comes to insurance firms' risk of solvency (Cummins, Harrington, & Klein, 1995; Adams, 1996; Adams, Burton, & Hardwick, 2003). More specifically, we proxy size with the natural logarithm of total assets (hereafter referred to as 'SIZE'); organizational form with a dummy variable that takes the value of 1 if the firm is a stock insurer (i.e. publicly-traded, thus controlled by a group of shareholders) and 0 if it is a mutual insurer (hereafter referred to as 'STOCK'). We proxy the business activity of insurance firms with a dummy variable that takes the value of 1 if the insurer engages in long-term (i.e. life insurance) and 0 if the insurer engages in short-term (i.e. property/casualty insurance) business segments (hereafter referred to as 'LIFE'). This captures potential differences in actuarial principles, notice for changes in underwriting terms, adjustments for unanticipated losses, etc. (Pasiouras & Gaganis, 2013).

We include a variety of cross-country variables that capture several forms of heterogeneity, as to macroeconomic, insurance, institutions and finance-related aspects of the countries that the insurers operate in. These are individually and jointly included in the analysis (see Section 4 for further details). Macroeconomic variables capture problems in the financial sector and monetary instability across the countries in our sample. More specifically, we include GDP growth (hereafter referred to as 'GDPGR'), as the likelihood of issues in the financial sector to arise is greater when GDP growth is low (Demirgüç-Kunt & Detragiache, 1998). Moreover, inflation rate (hereafter 'INFL') captures the monetary instability in a country, with higher values denoting countries that have underdeveloped financial systems and experience financial crises (Demirgüç-Kunt & Detragiache, 1998). Following Pasiouras and Gaganis (2013), we use the ratio of insurance premium to GDP (hereafter 'PREM') as proxy for the overall development of the insurance industries across countries. In addition, we use the Herfindahl-Hirschman Index (HHI) to measure the degree of competition (see e.g. Boyd, De Nicoló, & Jalal, 2006; De Nicoló & Loukoianova, 2007) among insurers across countries, which is defined as the sum of the squared market shares of each insurer in each country and year. Data for GDPGR and INFL stem from World Bank's national accounts data, PREM is obtained from the Global Financial Development Database (June 2017 version), while HHI is constructed elaborating on SNL Financial data. Next, we control for the overall quality of the institutions across countries in our sample. There is a rich discussion in the IAIS core principles (2003, p.7) regarding the need for "a reliable, effective, efficient and fair legal and court system [...] whose decisions are enforceable". Pasiouras and Gaganis (2013, p.635) conjecture that "[...] in countries with low legal protection, corruption and overall poor quality of legal institutions, there may be higher opportunities for gambling and risk-

taking". The Worldwide Governance Indicators database is a great source in this respect, offering aggregate indicators of six broad dimensions of governance, namely *Voice and Accountability*, *Political Stability, Government Effectiveness, Regulatory Quality, Rule of Law and Control of Corruption* (for more information on the sources, methodology and analysis of each, see Kauffmann, Kraay, & Mastruzzi, 2010). We build an overall index of institutional development (hereafter 'INSTDEV') using the non-weighted arithmetic average of the six aforementioned dimensions of governance<sup>3</sup>. Although it is often conceptually criticised, it still remains the most frequent scheme to the construction of composite indicators in the absence of a theoretical framework or an expert's opinion to justify differential weighting (see Greco, Ishizaka, Tasiou, & Torrisi, 2018, for a review). Finally, we control for heterogeneity related to the stock markets across countries. More specifically, we use the ratio of stock market capitalization to GDP (hereafter 'CAP'), as large stock markets are more liquid thus offering the ability to mobilize capital and diversify risk (Demirgüç-Kunt & Levine, 1996), and stock price volatility (hereafter 'VOL'), excess values of which may cripple investment (De Long, Shleifer, Summers, & Waldmann, 1989). We obtain both variables from the Global Financial Development Database (June 2017 version).

Table 1 contains summary statistics for all variables mentioned above. Table 2 reports the correlation coefficients among them.

### 3.2. Methodology

To explore the effect that national culture exerts on insurance firms' risk, while controlling for several firm and country-specific characteristics, we employ regressions of the following form:

$$\text{Risk}_{i,k,t} = \alpha + \beta_1 \text{Firm}_{i,k,t} + \beta_2 \text{Country}_{k,t} + \gamma \text{Culture}_k + \delta \text{Year}_t + \varepsilon_{i,k,t} \quad (2)$$

where  $i$  corresponds to insurance firm  $i$ ,  $k$  corresponds to country  $k$ ,  $t$  corresponds to year  $t$ .  $\text{Risk}_{i,k,t}$  is the inverse of 'Z-score', for firm  $i$ , in country  $k$  in year  $t$ . Turning to the explanatory variables,  $\text{Firm}_{i,k,t}$  denotes firm-specific attributes for insurance firm  $i$  in country  $k$  in year  $t$ ;  $\text{Country}_{k,t}$  denotes country-specific attributes (see Panel B, Table 1) in country  $k$  in year  $t$ , and  $\text{Culture}_k$  is a vector of national culture variables in country  $k$ .  $\text{Year}_t$  includes year dummies in time  $t$ , and  $\varepsilon_{i,k,t}$  denotes residuals.

We estimate a static model instead of a dynamic one mainly due to the time-constant nature of the variables of interest (i.e. national culture). This is in accordance with similar studies (see e.g. Kanagaretnam et al., 2011, 2014) utilizing such static specifications to estimate their respective models. Yet, we believe that we capture a generous amount of heterogeneity across firms and countries as well as temporal heterogeneity across the panel - via the use of firm and country-specific variables and year dummies respectively -, thus isolating these from inducing bias in the parameters of interest (i.e. coefficient  $\gamma$  in Eq. (2)). Furthermore, we correct for heteroskedasticity and serial dependence by estimating our model with robust standard errors clustered by firm (Petersen, 2009). We begin estimating Eq. (2) as a baseline model of only firm-specific variables and year dummies, adding one set of country-level variables (i.e. macroeconomic, insurance, institutional and stock market-related) at a time for each considered dimension of national culture (columns 1 to 5 in Tables 3, 4 and 5), eventually controlling jointly for all these attributes at the end (column 6 in Tables 3, 4 and 5). Considering the panel nature of our sample, we use a random effects model to fit these specifications, which is validated by the Breusch and Pagan Lagrange-multiplier test. Yet, we should note

<sup>3</sup> Due to very high correlation among the dimensions, it is not feasible to use them jointly in regression analysis. However, we do test them individually in additional (unreported) regressions, finding no significant difference signs and significance-wise as to both the key and control explanatory variables.

**Table 1**  
Summary statistics.

Variable	Obs.	Mean	Std.
<i>Panel A: firm-level variables</i>			
Risk	6271	-1.379	0.536
LIFE	6271	0.457	0.498
SIZE	6271	7.063	0.902
STOCK	6271	0.358	0.480
<i>Panel B: country-level variables</i>			
GDPGR	6271	2.021	2.891
INFL	6271	2.072	2.121
HHI	6271	0.151	0.149
PREM	5428	4.012	2.325
INSTDEV	6235	1.098	0.629
CAP	5027	90.400	78.971
VOL	5464	20.214	7.772
PDI	6271	49.012	19.859
IDV	6271	64.730	24.060
UAI	6271	57.352	21.381

Note: Variables are defined in Appendix A.

that the use of OLS did not alter the results by any means. We report all results in Tables 3, 4 and 5. We discuss them in the following section and we forthwith test their validity by performing some additional robustness checks.

#### 4. Results and discussion

##### 4.1. Base results

We regress a measure of risk (inverse of ‘Z-score’) on dimensions of national culture, controlling for various firm and country-specific attributes, the latter related to a spectrum ranging from macroeconomic to stock-market controls. We are ultimately interested in collectively controlling for all these attributes to isolate the effect of national culture as much as possible, yet, we also run and report regressions involving one set of attributes at a time. Tables 3, 4 and 5 report all regressions of our baseline results. As discussed in the Methodology section, we make use of a random effects (RE) model to exploit the panel nature of our sample, the validity of which is confirmed by the Breusch and Pagan Lagrange-multiplier test. For space-saving reasons, where possible, we will restrict the discussion of results to the overall model (column (6) in Tables 3, 4 and 5)<sup>4</sup>.

Consistent with our first hypothesis, individualism appears to be positively associated to insurance firms' risk. This conjecture is statistically validated for all specifications (Columns (1) to (6) in Table 3). In particular, by collectively controlling for all considered attributes, individualism is positively associated with insurance firm risk at the 1% level of significance ( $\gamma_{IDV} = 0.00227$ ,  $p < 0.01$ , see Table 3, column (6)). Therefore, the higher a country scores in this cultural dimension, the worse the implications for the insurance firms operating in this country. This is in line with previous studies negatively associating individualism to the risk-taking trajectory of SMEs (Kreiser et al., 2010), firms (Mihet, 2013; Li et al., 2013) and banks (Kanagaretnam et al., 2011, 2014; Ashraf et al., 2016; Ashraf & Arshad, 2017; Mourouzidou-Damtsa et al., 2017). Delving into quantifying the effect of individualism, after controlling for macro, insurance, institutional and stock market characteristics, insurance firms operating in a country that on this cultural dimension scores one standard deviation ( $\sigma_{IDV} = 24.06$ ) higher than the average country's score ( $\mu_{IDV} = 64.73$ ) are expected to be, on average, roughly 5.46% more risky ( $\gamma_{IDV} \times \sigma_{IDV}$ ),

<sup>4</sup> In an alternative specification, we split our sample in *life* and *non-life* insurance firms on the basis of culture influencing their risk levels in different manners. In performing the above set of regressions separately (unreported for brevity) we find no significant difference among the two.

**Table 2**  
Correlation coefficients.

	RISK	LIFE	SIZE	STOCK	GDPGR	INFL	PREM	HHI	INSTDEV	CAP	VOL	PDI	IDV
RISK	1												
LIFE	0.00426	1											
SIZE	-0.139***	0.300***	1										
STOCK	-0.0460***	-0.213***	-0.0996***	1									
GDPGR	-0.0504***	-0.0770***	0.00337	-0.0107	1								
INFL	0.0335***	0.0144	-0.00249	0.117***	0.295***	1							
PREM	0.114***	0.191***	-0.00823	0.137***	-0.173***	-0.0771***	1						
HHI	0.0239*	-0.106***	0.0172	-0.137***	0.268***	0.249***	-0.179***	1					
INSTDEV	0.0346***	0.146***	0.0149	0.0169	-0.471***	-0.512***	0.418***	-0.417***	1				
CAP	-0.0328***	0.0490***	-0.0252*	0.154***	0.0623***	-0.00727	0.337***	-0.0477***	0.194***	1			
VOL	0.0550***	0.0594***	0.00688	-0.0688***	-0.387***	0.0336***	-0.0942***	0.161***	-0.108***	-0.344***	1		
PDI	-0.0814***	-0.158***	-0.0639***	-0.0477***	0.386***	0.336***	-0.348***	0.370***	-0.796***	-0.0105	-0.0250*	1	
IDV	0.0922***	0.0946***	0.00712	0.218***	-0.378***	-0.214***	0.435***	-0.412***	0.647***	0.115***	-0.0666***	-0.736***	1
UAI	-0.117***	-0.0929***	-0.0543***	-0.103***	-0.177***	-0.0816***	-0.356***	0.160***	-0.139***	-0.368***	0.166***	0.257***	-0.343***

Note: Variables are defined in Appendix A.

\*  $p < 0.05$ .

\*\*  $p < 0.01$ .

\*\*\*  $p < 0.001$ .

**Table 3**  
National culture and insurers' risk - The effect of individualism.

Variables	(1) Baseline	(2) Macro	(3) Insurance	(4) Institutions	(5) Stock market	(6) All
IDV	0.00102** (0.000495)	0.00152*** (0.000563)	0.00132** (0.000540)	0.00213*** (0.000673)	0.00113* (0.000594)	0.00227*** (0.000792)
SIZE	-0.0411** (0.0188)	-0.0450** (0.0187)	-0.0311* (0.0186)	-0.0461** (0.0189)	-0.0151 (0.0192)	-0.0268 (0.0193)
STOCK	-0.0527** (0.0267)	-0.0534** (0.0265)	-0.0438 (0.0278)	-0.0586** (0.0265)	-0.0485 (0.0300)	-0.0404 (0.0298)
LIFE	0.0199 (0.0287)	0.0231 (0.0285)	0.0218 (0.0296)	0.0274 (0.0289)	0.0200 (0.0314)	0.0281 (0.0310)
GDPGR		0.00434 (0.00458)				0.00240 (0.00616)
INFL		0.0122* (0.00658)				0.0143* (0.00745)
PREM			0.00165 (0.00608)			0.0126 (0.00784)
HHI			0.251** (0.102)			0.235** (0.110)
INSTDEV				-0.0668** (0.0260)		-0.0371 (0.0376)
CAP					-0.000447 (0.000332)	-0.000368 (0.000344)
VOL					0.00277 (0.00279)	0.00215 (0.00287)
Constant	-1.363** (0.134)	-1.421*** (0.133)	-1.523*** (0.134)	-1.327** (0.136)	-1.546*** (0.152)	-1.667*** (0.156)
Observations	6271	6271	5428	6235	4882	4837
Year dummies	Yes	Yes	Yes	Yes	Yes	Yes
Insurance firms	801	801	794	800	755	755
Countries	42	42	42	41	38	38

For the sake of transparency, in estimating the relationship between national culture and insurance firm risk we use variations of Eq. (2) as reported in columns (1) to (5). More specifically, column (1) represents the baseline model, considering only firm-specific attributes. In columns (2) to (5) we extend the baseline model by controlling for each set of country-level variables (e.g. macro, insurance, institutional or stock-market related), as discussed in Subsection 3.1.3. Column (6) reports results for the overall model, as discussed in Section 3.2 and written in Eq. (2), which essentially embeds all previous variations. All specifications of the model are estimated using random effects, the validity of which against their OLS variants are verified by the Breusch and Pagan LM test (unreported). Nonetheless, we found no significant differences in using OLS. All regressions are estimated with robust standard errors clustered by insurance firm, which are reported in parentheses. Variables are defined in Appendix A.

\*\*\* Indicates significance at the 1% level.

\*\* Indicates significance at the 5% level.

\* Indicates significance at the 10% level.

all other things held constant.

Moving to the second cultural dimension, uncertainty avoidance - as expected according to our second hypothesis - is negatively associated with insurance firms' risk. In testing this hypothesis, we find strong evidence of this relationship across all specifications (columns (1) to (6) in Table 4) of our baseline results at the 1% level of significance. This implies that higher scores in this cultural dimension indicate lower levels of risk for the insurance firms operating in this country. Prior studies in the domains of SMEs (Kreiser et al., 2010), firms (Mihet, 2013; Li et al., 2013) and banks (Kanagaretnam et al., 2011, 2014; Ashraf et al., 2016; Ashraf & Arshad, 2017; Mourouziidou-Damtsa et al., 2017) confirm this inverse relationship between uncertainty avoidance and risk-taking. Turning to the economic impact this relationship entails in our sample ( $\gamma_{UAI} = -0.00424$ ,  $p < 0.01$ , see Table 4, column (6)), having controlled for various firm and country-specific attributes, insurance firms operating in a country that scores one standard deviation ( $\sigma_{UAI} = 21.381$ ) higher than the average uncertainty averse country ( $\mu_{UAI} = 57.352$ ) are expected to be, on average, 9.07% less risky ( $\gamma_{UAI} \times \sigma_{UAI}$ ), all other things equal.

Finally, we find an inverse relationship between the power distance index and insurance firms' risk that is statistically verified in five out of the six specifications of our base results (i.e. apart from 'Stock Market' specification, column (5) of Table 5). Considering our overall model (column (6) in Table 5), this cultural dimension is inversely related to insurers' risk at the 1% level of significance ( $\gamma_{PDI} = -0.00375$ ,  $p < 0.01$ ), implying that countries scoring high in this dimension are expected to be on average less risky. This relationship has been also

verified by prior studies in the domains of SMEs (Kreiser et al., 2010), firms (Mihet, 2013) and banks (Ashraf et al., 2016; Ashraf & Arshad, 2017; Mourouziidou-Damtsa et al., 2017). Particularly for our sample, and having controlled for and holding other attributes constant, insurance firms operating in a country that is one standard deviation ( $\sigma_{PDI} = 19.859$ ) higher than the average country's score ( $\mu_{PDI} = 49.012$ ) of this dimension are expected to be roughly 7.45% less risky.

Overall, we find that cultural dimensions indeed affect the risk-taking of insurance firms. Consistent with our hypotheses and prior studies in the literature, we find positive cultural overtones as to the dimensions of uncertainty avoidance and power distance, and negative cultural overtones as to the dimension of individualism.

#### 4.2. Robustness checks

We test the sensitivity of the obtained results in three distinct ways. First, we estimate the Model of Eq. (2) regressing alternative measures of risk. More specifically, following prior studies (Lepetit, Nys, Rous, & Tarazi, 2008; Barry, Lepetit, & Tarazi, 2011; and more recently, Doumpos, Gaganis, & Pasiouras, 2015) we disaggregate the dependent variable (inverse of 'Z-score') into its two main ratio components:  $ZPR_{i,t} = \frac{ROA_i}{\sigma_{ROA_i}}$  and  $ZLR_{i,t} = \frac{EA_i}{\sigma_{ROA_i}}$ . The former,  $ZPR$ , multiplied by minus one, exhibits the portfolio risk of an insurance firm, while the latter,  $ZLR$ , also multiplied by minus one, indicates leverage risk. We find no change in the dynamics between the key variables of interest and insurance firm risk, with all parameters of interest exhibiting the expected sign and statistical significance at the 1% level for all cultural

**Table 4**  
National culture and insurers' risk - The effect of uncertainty avoidance.

Variables	(1) Baseline	(2) Macro	(3) Insurance	(4) Institutions	(5) Stock market	(6) Overall
UAI	−0.00259*** (0.000615)	−0.00249*** (0.000621)	−0.00274*** (0.000643)	−0.00268*** (0.000618)	−0.00412*** (0.000756)	−0.00424*** (0.000811)
SIZE	−0.0481** (0.0189)	−0.0494*** (0.0189)	−0.0381** (0.0188)	−0.0497*** (0.0190)	−0.0311 (0.0195)	−0.0381* (0.0197)
STOCK	−0.0483* (0.0264)	−0.0460* (0.0263)	−0.0375 (0.0279)	−0.0466* (0.0264)	−0.0382 (0.0294)	−0.0188 (0.0299)
LIFE	0.0152 (0.0289)	0.0188 (0.0290)	0.0169 (0.0299)	0.0186 (0.0292)	0.0170 (0.0317)	0.0222 (0.0312)
GDPGR		0.000765 (0.00450)				−0.00237 (0.00632)
INFL		0.00828 (0.00635)				0.0107 (0.00761)
PREM			0.00252 (0.00603)			0.0115 (0.00784)
HHI			0.248** (0.102)			0.292** (0.115)
INSTDEV				−0.0268 (0.0199)		0.0113 (0.0334)
CAP					−0.00104*** (0.000335)	−0.00106*** (0.000351)
VOL					0.00409 (0.00286)	0.00336 (0.00293)
Constant	−1.101*** (0.144)	−1.128*** (0.143)	−1.237*** (0.142)	−1.058*** (0.150)	−1.084*** (0.167)	−1.181*** (0.179)
Observations	6271	6271	5428	6235	4882	4837
Year dummies	Yes	Yes	Yes	Yes	Yes	Yes
Insurance firms	801	801	794	800	755	755
Countries	42	42	42	41	38	38

For the sake of transparency, in estimating the relationship between national culture and insurance firm risk we use variations of Eq. (2) as reported in columns (1) to (5). More specifically, column (1) represents the baseline model, considering only firm-specific attributes. In columns (2) to (5) we extend the baseline model by controlling for each set of country-level variables (e.g. macro, insurance, institutional or stock-market related), as discussed in Subsection 3.1.3. Column (6) reports results for the overall model, as discussed in Section 3.2 and written in Eq. (2), which essentially embeds all previous variations. All specifications of the model are estimated using random effects, the validity of which against their OLS variants are verified by the Breusch and Pagan LM test (unreported). Nonetheless, we found no significant differences in using OLS. All regressions are estimated with robust standard errors clustered by insurance firm, which are reported in parentheses. Variables are defined in Appendix A.

\*\*\* Indicates significance at the 1% level.

\*\* Indicates significance at the 5% level.

\* Indicates significance at the 10% level.

variables. These results are reported in specifications (1) and (2) of Table 6 for each cultural dimension accordingly. Moreover, we have also used the standard deviation of ROA ( $\sigma_{ROA}$ ) for a three-year rolling window period (unreported) as an alternative proxy of risk, finding no differences whatsoever.

A second way we test the validity of our results is to see whether the observed effects are attributed to turbulent periods, such as the recent global financial crisis. Insurance traditionally poses less systemic risk than banks, though recent years have seen the distinction between these two types of financial institutions getting thinner, forming ever-closer ties that are often abbreviated to “*bancassurance*” (Baluch et al., 2011, p.126). While we limit the bias of our parameters of interest (i.e.  $\gamma_{IDV}, \gamma_{PDI}, \gamma_{UAI}$ ) as to the timely factors by accounting for temporal heterogeneity (e.g. adding year dummies in the estimation of our model of interest), admittedly, the recent financial turmoil had significant repercussions echoed throughout the financial systems around the globe. Thus, from a sensitivity perspective, it is interesting to validate whether excluding this turbulent period from our sample may alter the results. More specifically, we re-estimate our overall model excluding this time the period around the global financial crisis (e.g. years 2007 to 2009)<sup>5</sup>. We report these results in specification (3) of Table 6 for each cultural dimension accordingly. We find no evidence contradicting our baseline

results, with the parameters of interest, i.e.  $\gamma_{IDV}$ ,  $\gamma_{UAI}$  and  $\gamma_{PDI}$ , being significant at the 5%, 1% and 1% levels accordingly.

Last but not least, we address the issue of endogeneity of culture by employing an instrumental variable (IV) approach to isolate its exogenous component. Our concerns about endogeneity are linked to three common sources: *reverse causality*, *omitted variable bias* and *measurement error*.

In regard to the first, it is important to recall that the main purpose of our study is to examine the impact of national culture on the risk-taking behaviour of insurers. However, one could argue that the causal effect arises via the opposite route, hence the issue of reverse causality. We argue that this is highly unlikely as a generally accepted notion is that a nation's cultural norms evolve very slowly over large periods of time (Williamson, 2000; Hofstede, Hofstede, & Minkov, 2010) as opposed to the risk element that is much more volatile over time. Thus, it is less likely that it is the insurance sector's risk to be driving national culture.

When it comes to omitted variable bias and measurement error, our primary concern could be that the impact of national culture on bank risk could be driven by other factors that have not been considered or are unobservable. Although we consider a range of country and firm-level characteristics throughout our main analysis, there may be a possibility that some elements are not taken into account. Moreover, measurement error of our explanatory variables of interest could potentially further influence our results. For these reasons, we perform the IV analysis abbreviated forthwith (see Appendix B for more details) accounting, up to some extent, for such concerns.

<sup>5</sup> Due to the nature of our dependent variable, i.e. constructed in a three-year rolling window, we also exclude years 2010 and 2011 that contain the GFC period as well.



**Table 5**  
National culture and insurers' risk - The effect of power distance.

Variables	(1) Baseline	(2) Macro	(3) Insurance	(4) Institutions	(5) Stock market	(6) Overall
PDI	-0.00130** (0.000633)	-0.00217*** (0.000753)	-0.00173** (0.000694)	-0.00392*** (0.000952)	-0.00107 (0.000676)	-0.00375*** (0.00105)
SIZE	-0.0412** (0.0189)	-0.0458** (0.0188)	-0.0311* (0.0187)	-0.0494*** (0.0191)	-0.0140 (0.0193)	-0.0281 (0.0195)
STOCK	-0.0485* (0.0264)	-0.0474* (0.0261)	-0.0383 (0.0277)	-0.0525** (0.0261)	-0.0419 (0.0298)	-0.0326 (0.0298)
LIFE	0.0166 (0.0289)	0.0175 (0.0286)	0.0178 (0.0296)	0.0220 (0.0288)	0.0189 (0.0317)	0.0227 (0.0311)
GDPGR		0.00478 (0.00464)				0.00110 (0.00612)
INFL		0.0140** (0.00686)				0.0142* (0.00744)
PREM			0.00113 (0.00623)			0.0154** (0.00784)
HHI			0.255** (0.103)			0.233** (0.111)
INSTDEV				-0.107*** (0.0299)		-0.0857** (0.0431)
CAP					-0.000380 (0.000320)	-0.000129 (0.000352)
VOL					0.00264 (0.00279)	0.00144 (0.00287)
Constant	-1.233*** (0.141)	-1.218*** (0.139)	-1.351*** (0.142)	-0.929*** (0.172)	-1.434*** (0.158)	-1.294*** (0.186)
Observations	6271	6271	5428	6235	4882	4837
Year dummies	Yes	Yes	Yes	Yes	Yes	Yes
Insurance firms	801	801	794	800	755	755
Countries	42	42	42	41	38	38

For the sake of transparency, in estimating the relationship between national culture and insurance firm risk we use variations of Eq. (2) as reported in columns (1) to (5). More specifically, column (1) represents the baseline model, considering only firm-specific attributes. In columns (2) to (5) we extend the baseline model by controlling for each set of country-level variables (e.g. macro, insurance, institutional or stock-market related), as discussed in Subsection 3.1.3. Column (6) reports results for the overall model, as discussed in Section 3.2 and written in Eq. (2), which essentially embeds all previous variations. All specifications of the model are estimated using random effects, the validity of which against their OLS variants are verified by the Breusch and Pagan LM test (unreported). Nonetheless, we found no significant differences in using OLS. All regressions are estimated with robust standard errors clustered by insurance firm, which are reported in parentheses. Variables are defined in Appendix A.

\*\*\* Indicates significance at the 1% level.

\*\* Indicates significance at the 5% level.

\* Indicates significance at the 10% level.

The fundamental prerequisite of an IV analysis is the choice of proper instrumental variables from both a conceptual and a methodological perspective. Particularly, instruments need to be selected carefully in that they intrinsically relate (both concept and correlation-wise) to the first stage dependent variable (i.e. culture), but not with the residuals of the second stage regression. We hereby select factors inherently related to culture, such as *religion*, *geography* and *language* (see e.g. Hofstede, 2001). Following prior studies (e.g. Kwok & Tadesse, 2006; Li et al., 2013; Mourouzidou-Damtsa et al., 2017; Boubakri, Mirzaei, & Samet, 2017), we proxy geography with world region dummies that a country belongs to (see Appendix B for more details), we proxy religion with the population's fraction in each of the three most spread religion faiths (i.e. Roman Catholic, Protestant, Muslim) and language with the fraction of the population speaking the official language. With respect to the specification and validity of the instruments, as expected following their historical use in past studies, they pass all three tests related to under, over and weak identification respectively, while the significance of the instruments and the overall F-test of the first stage regressions further enhance the overall validity of this specification. We report first stage regressions and the respective tests of the IV analysis in Appendix B. Second stage results are reported in specification (4) of Table 6. Seemingly, all three cultural dimensions hold their statistical significance ( $p_{IDV} < 0.01$ ,  $p_{UAI} < 0.01$ ,  $p_{PDI} < 0.1$ ), and their signs intact.

#### 4.3. Implications of cultural overtones

Concluding this section, a question that follows naturally regards the implications of the cultural overtones discussed up to this point. Indeed, informal institutions are crucial and bare implications worth discussing for several reasons, starting from abstract grounds on policy-making and ending on insurers' decision-making in particular.

From a policy-making perspective, understanding the existence of cultural overtones on insurers' risk is detrimental in several ways. To begin with, if culture is a factor explaining the different perceptions of risk across countries (Weber & Hsee, 1998), it may well be the cause that we unwittingly generate risk-seeking firms exactly due to these different perceptions being fabricated into our daily actions. Thus, a better set of policies acknowledging this confounding situation and takes respective action is worth considering (Mihet, 2013). For instance, when it comes to policymakers, a set of policies promoting innovation could be introduced in not so innovative (conservative) countries, or, oppositely, a set of policies promoting conservatism in risk could be introduced in countries where the perception of risk is lower. Generally, the findings of our study provide further insight on the policy-making procedure, eventually highlighting that, when it comes to shaping global supervisory standards, one size does not fit all. In particular, for the design of more effective global supervisory standards of insurance firms, not only is important to consider formal

**Table 6**  
National culture and insurers' risk - Robustness analysis.

Variables	(1) Portfolio-adjusted	(2) Leverage-adjusted	(3) Excl. GFC	(4) IV	(1) Portfolio-adjusted	(2) Leverage-adjusted	(3) Excl. GFC	(4) IV	(1) Portfolio-adjusted	(2) Leverage-adjusted	(3) Excl. GFC	(4) IV
IDV	0.000298 <sup>***</sup> (7.25e-05)	0.00188 <sup>**</sup> (0.000712)	0.00247 <sup>**</sup> (0.000979)	0.00348 <sup>**</sup> (0.00101)	-0.000327 <sup>***</sup> (8.76e-05)	-0.00399 <sup>***</sup> (0.000721)	-0.00290 <sup>***</sup> (0.000967)	-0.00522 <sup>***</sup> (0.00144)	-0.000442 <sup>***</sup> (0.000122)	-0.00355 <sup>***</sup> (0.000966)	-0.00415 (0.00112)	-0.00397 <sup>**</sup> (0.00228)
UAI												
PDI												
SIZE	-0.00133 (0.00187)	-0.00892 (0.0168)	-0.0832 <sup>***</sup> (0.0212)	-0.0391 <sup>**</sup> (0.0178)	-0.00176 (0.00190)	-0.0205 (0.0171)	-0.0889 <sup>***</sup> (0.0211)	-0.0519 <sup>***</sup> (0.0197)	-0.00126 (0.00188)	-0.0112 (0.0169)	-0.0861 <sup>***</sup> (0.0213)	-0.0395 <sup>***</sup> (0.0195)
STOCK	-0.00101 (0.00365)	-0.0447 <sup>*</sup> (0.0266)	-0.0552 (0.0346)	-0.0434 (0.0305)	0.00173 (0.00374)	-0.0268 (0.0261)	-0.0360 (0.0352)	-0.0244 (0.0311)	4.15e-05 (0.00374)	-0.0399 (0.0262)	-0.0492 (0.0347)	-0.0270 (0.0311)
LIFE	-0.000948 (0.00304)	0.0166 (0.0271)	0.0453 (0.0354)	0.0288 (0.0313)	-0.00114 (0.00307)	0.0109 (0.0271)	0.0475 (0.0359)	0.0263 (0.0322)	-0.00149 (0.00311)	0.0112 (0.0270)	0.0386 (0.0355)	0.0261 (0.0317)
INSTDEV	-0.00332 (0.00430)	-0.0265 (0.0347)	-0.0371 (0.0425)	-0.0529 (0.0404)	0.00136 (0.00412)	0.0140 (0.0309)	0.00476 (0.0370)	-0.00227 (0.0337)	-0.00971 <sup>*</sup> (0.00519)	-0.0781 <sup>**</sup> (0.0397)	-0.0906 <sup>*</sup> (0.0446)	-0.0896 (0.0675)
HHI	0.00928 (0.0108)	0.198 <sup>**</sup> (0.0923)	0.527 <sup>***</sup> (0.131)	0.332 (0.103)	0.0115 (0.0108)	0.256 (0.0968)	0.604 (0.134)	0.472 (0.125)	0.00789 (0.0107)	0.200 (0.0931)	0.539 <sup>***</sup> (0.133)	0.297 <sup>***</sup> (0.107)
GDPGR	1.30e-05 (0.000854)	0.00250 (0.00552)	0.0102 (0.00819)	0.00957 (0.00627)	-0.000983 (0.000914)	-0.00194 (0.00567)	0.00151 (0.00867)	-0.0113 (0.00797)	-0.000383 (0.000865)	0.00141 (0.00549)	0.00906 (0.00814)	0.00419 (0.00628)
INFL	0.00179 <sup>*</sup> (0.00103)	0.0128 <sup>*</sup> (0.00696)	0.0222 <sup>***</sup> (0.00462)	0.0159 <sup>**</sup> (0.00767)	0.00148 (0.00106)	0.00924 (0.00709)	0.0174 <sup>**</sup> (0.00677)	0.00973 (0.00848)	0.00177 <sup>*</sup> (0.00102)	0.0127 <sup>**</sup> (0.00694)	0.0229 <sup>***</sup> (0.00652)	0.0216 (0.00748)
PREM	-0.000108 (0.00141)	0.0115 (0.00733)	0.00462 (0.0105)	0.0226 <sup>***</sup> (0.00787)	-8.93e-05 (0.00141)	0.0102 (0.00731)	0.00764 (0.0104)	0.0151 <sup>*</sup> (0.00862)	0.000351 (0.00142)	0.0140 <sup>*</sup> (0.00732)	0.00764 (0.0104)	0.0233 <sup>***</sup> (0.00800)
CAP	6.46e-06 (3.46e-05)	-0.000274 (0.000314)	-9.99e-05 (0.000444)	-0.000759 (0.000381)	-4.48e-05 (3.55e-05)	-0.000926 (0.000324)	-0.000250 (0.000435)	-0.000863 <sup>**</sup> (0.000387)	3.76e-05 (3.67e-05)	-4.46e-05 (0.000323)	0.000272 (0.000427)	-0.000291 (0.000384)
VOL	0.000350 (0.000443)	0.00144 (0.00250)	0.00472 (0.00333)	-0.000438 (0.00304)	0.000508 (0.000462)	0.00260 (0.00254)	0.00484 (0.00334)	0.000995 (0.00336)	0.000156 (0.000439)	0.000754 (0.00250)	0.00387 (0.00333)	-0.00352 (0.00336)
Constant	-1.877 <sup>***</sup> (0.0169)	-1.703 <sup>**</sup> (0.138)	-1.179 <sup>**</sup> (0.167)	-1.654 <sup>**</sup> (0.152)	-1.834 <sup>**</sup> (0.0181)	-1.248 (0.161)	-0.851 (0.187)	-1.016 <sup>**</sup> (0.219)	-1.830 <sup>***</sup> (0.0180)	-1.353 <sup>***</sup> (0.166)	-0.758 (0.199)	-1.188 (0.292)
Obs	4837	4837	2267	4375	4837	4837	2267	4375	4837	4837	2267	4375
Insurers	755	755	696	689	755	755	696	689	755	755	696	689
Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Specifications (1) and (2) relate to estimating our overall model using alternative measures of risk, namely ZPR and ZLR (see Section 4.2 for more details). Specification (3) is a re-estimation of the overall model excluding the time period 2007–2009 from the sample. Specification (4) reports the second-stage results of the IV analysis (see Section 4.2 for more detail, and Appendix B for the first stage results and related tests). Specifications (1) to (3) are estimated using random effects, the validity of which against their OLS variants are verified by the Breusch and Pagan LM test (unreported). All regressions are estimated with robust standard errors clustered by insurance firm, which are reported in parentheses. Variables are defined in Appendix A.

\*\*\* Indicates significance at the 1% level.  
\*\* Indicates significance at the 5% level.  
\* Indicates significance at the 10% level.

institutional factors (such as the political environment or a country's regulatory and supervisory architecture), but also informal institutional factors (such as culture), which convey the inherent values and beliefs of locals.

Turning to the implications as to firm decision-making, the role of culture is twofold to the very least. First and on a more general note, as mentioned in Kelley, Whatley, and Worthley (1987, p.18), an essential question that cross-cultural management research aims to answer is the one posed by Adler (1983), as to what extent culture impacts upon an individual's behaviour in the workplace. This is a question that according to Laurent (1983) is crucial to consider, given that employees in multi-national settings retain their culturally-specific work behaviours in spite of common management policies and procedures. That said, culture could arguably impact firm outcomes through employees' culture-specific attributes either at the level of upper echelons or lower ranks of the organization. Second, and most related to our findings, insurance products per se are of “national character” (Hofstede, 1995) and are designed to cater the needs and beliefs of local clients. This is even more pronounced when examining international insurance companies that expand their operations in multiple regions as, in such cases, these companies need to follow a set of rules and practices that is in accordance with the local needs, values and characteristics. Therefore, a management acknowledging this situation and taking respective action is of great importance for the trajectory of the firm.

## 5. Conclusion

There is a long discussion on the forms of national culture and the influence it may exert in many respects. Over the past years, several studies document such relationships in a variety of domains that contemplate and shed light in these types of influences. Admittedly, and as have been previously argued in the literature, scholarship in finance has paid considerably less attention in contrast to other domains; yet, the number of studies considering national culture is constantly increasing.

Prior studies link national culture to corporate risk-taking, while more recent ones provide evidence of this interplay from the viewpoint

of banks. Yet, to this day, insurance firms have not been considered in this stream of research despite their intrinsic link to informal institutions. More specifically, it has been argued that insurance is a culture-specific product that is subjectively valued according to cultural patterns, while the only empirical study in this domain links insurance consumption to national culture.

In this study, we provide supporting evidence of the influence culture exerts on the risk-taking of insurance firms. In a sample covering 801 firms across 42 countries over the period 2007–2016, we find a positive relationship between individualism and risk-taking and a negative relationship between uncertainty avoidance or power distance and risk-taking. We conjecture that these effects might be attributed to the insurance firms' manager or clientele's incentives, both driving the risk-taking trajectory through behavioural patterns that could be linked to national culture.

Overall, our findings relate to and reinforce two distinct strands of literature. The first concerns the determinants of insurance firms' risk, particularly the macro-level ones, the list of which is admittedly limited. The second strand of literature our paper is addressed at relates to the intersection of national culture and financial decision-making literatures, where arguably, considerably less attention has been given to. We believe that both these strands of literature require more attention, while they pose a fruitful avenue of research; particularly as to how national culture might go far in explaining voids in them. Hence, we hope that with this study we have greased the wheels for future research.

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## Appendix A. Variable definitions and sources

Variable	Description	Source
Z-score	Natural logarithm of $\frac{ROA_i + EA_i}{\sigma_{ROA_i}}$ for a 3-year rolling-window period.	Authors' elaboration based on data from SNL Financial
Risk	Multiplication of the natural logarithm of 'Z-score' by minus one.	Authors' elaboration based on data from SNL Financial
LSIZE	Natural Logarithm of a firm's Total Assets.	SNL Financial
LIST	Dummy variable, distinguishing between mutual (0) and stock insurers (1).	SNL Financial
LIFE	Dummy variable, distinguishing whether an insurance firm engages in long-term (life) or short-term business (property/casualty) segments.	SNL Financial
HHI	Herfindahl-Hirschman index, $HHI_{kt} = \sum_{i=1}^n share_{ikt}^2$ , where $share_{ikt}$ is the market share of firm $i$ operating in country $k$ in year $t$ .	Authors' elaboration on SNL Financial data
PREM	Insurance premiums (%GDP).	Global Financial Development Database
GDPGR	Annual GDP growth (%).	World Bank
INFL	Annual inflation rate (%).	World Bank
CAP	Stock market capitalization (CAP) is the total value of all listed shares in a stock market as a percentage of GDP.	Global Financial Development Database
VOL	Stock price volatility (VOL) is the average of the 360-day volatility of the national stock market index.	Global Financial Development Database
INSTDEV	Level of Institutional Development, as proxied by a non-weighted arithmetic average of the following dimensions: <i>Voice Accountability, Political Stability, Government Effectiveness, Regulatory Quality, Rule of Law and Control of Corruption</i> .	Worldwide Governance Indicators Database
PDI	Power Distance Index (Hierarchy).	Hofstede (2001)
IDV	Individualism vs Collectivism.	Hofstede (2001)
UAI	Uncertainty Avoidance Index.	Hofstede (2001)

**Appendix B. Instrumental variables analysis**

In the instrumental variables (IV) analysis we estimate the following two-stage model:

$$Culture_k = \zeta + \eta_1 language_k + \eta_2 religion_k + \eta_3 geography_k + \theta_1 Firm_{i,k,t} + \theta_2 Country_{k,t} + \kappa Year_t + r_{i,k,t} \tag{B.1}$$

$$Risk_{i,k,t} = \alpha + \beta_1 Firm_{i,k,t} + \beta_2 Country_{k,t} + \gamma Culture_k + \delta Year_t + \varepsilon_{i,k,t} \tag{B.2}$$

where *i* corresponds to insurance firm *i*, *k* corresponds to country *k*, *t* corresponds to year *t*. Risk<sub>*i,k,t*</sub> is the inverse of ‘Z-score’, for firm *i*, in country *k* in year *t*, Firm<sub>*i,k,t*</sub> denotes firm-specific attributes for insurance firm *i* in country *k* in year *t*, Country<sub>*k,t*</sub> denotes country-specific attributes in country *k* in year *t*, Culture<sub>*k*</sub> is a vector of national culture variables in country *k*, Year<sub>*t*</sub> includes year dummies in time *t*, r<sub>*i,k,t*</sub> and ε<sub>*i,k,t*</sub> are the residuals of the first and second stage regressions respectively. language<sub>*k*</sub> is the first instrument exhibiting the percentage of population in country *k* speaking the official language (see Alesina, Devleeschauwer, Easterly, Kurlat, & Wacziarg, 2003, for more details and source of original data). geography<sub>*k*</sub> includes world region dummies taking the value of 1 if country *k* belongs to the specified region (e.g. Europe, America, Asia, Oceania) and 0 otherwise. Information on the world regions are obtained from the World Atlas (www.worldatlas.com). Finally, religion<sub>*k*</sub> includes variables related to the percentage of the population of country *k* aspiring to the three most spread religious faiths (e.g. Roman Catholic, Protestants, Muslim) from the study of La Porta, Lopez-de Silanes, Shleifer, and Vishny (1999). The following table reports the first and second stage results along with the weak, under and over-identification tests.

Instrumental variables (IV) analysis results

	(1) IDV	(2) UAI	(3) PDI
<i>First stage results</i>			
Roman Catholic	-0.1105** (0.0531)	0.1942*** (0.061)	0.01467 (0.0301)
Protestants	0.0181 (0.0511)	-0.2391*** (0.0478)	-0.1269*** (0.0355)
Muslim	0.0377* (0.0209)	0.097*** (0.033)	0.0896*** (0.0272)
Asia	-62.942*** (2.9197)	15.514*** (4.039)	16.406*** (1.6096)
Oceania	-3.3898** (1.4261)	-3.10* (1.886)	0.0872 (1.603)
Europe	-26.923*** (0.9014)	2.755* (1.562)	4.414*** (0.7934)
Language	9.958*** (3.002)	-1.584 (3.879)	0.4751 (2.863)
Constant	60.408*** (5.809)	84.185*** (6.516)	81.448*** (4.070)
Firm-characteristics	Yes	Yes	Yes
Country-characteristics	Yes	Yes	Yes
Year dummies	Yes	Yes	Yes
F-test	875***	47.60***	71.34***
<i>Second stage results</i>			
IDV	0.00348*** (0.00101)		
UAI		-0.00522*** (0.00144)	
PDI			-0.00397* (0.00228)
Constant	-1.654*** (0.152)	-1.016*** (0.219)	-1.188*** (0.292)
Observations	4375	4375	4375
Firm-characteristics	Yes	Yes	Yes
Country-characteristics	Yes	Yes	Yes
Year dummies	Yes	Yes	Yes
Kleibergen-Paap rk LM statistic	271.69***	145.564***	154.614***
Kleibergen-Paap Wald rk Wald F statistic	874.85	47.595	71.342
Hansen J statistic (p-value)	0.766	0.849	0.819

Robust standard errors in parentheses. F-test, for the first stage, and respective under (Kleibergen-Paap rk LM statistic), weak (Kleibergen-Paap Wald rk Wald F statistic) and over-identification (Hansen J statistic) tests (for the second stage) are reported. All identification tests resoundingly validate the satisfaction of the necessary conditions.

\*\*\* Indicates significance at the 1% level.

\*\* Indicates significance at the 5% level.

\* Indicates significance at the 10% level.

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