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Partnership for Advanced Computing in Europe

# **Data Centre Infrastructure Monitoring**

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### Abstract

Any data centre, especially an HPC centre, requires an advanced infrastructure which supports the efficient work of computing and data resources. Usually, the supporting environment is of the same complexity as other parts of the HPC data centre. The supporting environment includes chillers, coolers, pumps, valves, heat pumps, electrical distributions, UPSs, high and low voltage systems, dryers and air conditioning systems, flood, smoke and heat detectors, fire prevention systems and more. The variety of supporting equipment is very high, even higher than the IT infrastructure. This dictates the necessity to collect, integrate and monitor the instrumentation. In addition to monitoring, inventory system should be a part of each data centre. This report provides a summary of a DCIM survey collected from the most important HPC centres in Europe, analysis of controlling and monitoring software platforms available on the market with an assessment of the most wanted functionality from the users' point of view. The analysis of requirements and potentially available functionality was summarised by a set of recommendations. Another critical issue is the policy and definition of the procedures to be implemented by the data centre owner and service provider to keep the necessary Service Level Agreement (SLA). Parts of the SLA should be reflected in the data centre infrastructure management. Apart from reliability and high availability you need to consider minimizing maintenance and operating costs, and the DCIM systems are very helpful for this purpose as well. The best practice information was presented at the "7th European Workshop on HPC Centre Infrastructures" organised in Garching (Germany) on April 2016. The list of recommendation and the conclusions chapters describes the essence of what should be expected from a well-designed DCIM system.

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# Introduction

By implementing the right combination of hardware and software solutions to manage the data centre infrastructure, it is possible to:

- Reduce day-to-day costs and the time involved in operating and maintaining the data centre
- Enable better management decisions by getting the right information to the right people at the right time
- Make better use of existing IT and infrastructure resources, optimise data centre performance and improve system availability.

Data centre managers need to have insight into their IT and physical infrastructure, Figure 1



Figure 1: The IT and physical infrastructure in a data centre (by Emerson)

The report focuses on the physical infrastructure. The diversity of equipment located in data centres (DC) makes any DC continuity (business continuity) impossible without a proper monitoring and management software platform.

The term DCIM means Data Centre Infrastructure Monitoring. However, the literature also uses the abbreviation to denote Data Centre Infrastructure Management. This report uses the first meaning.

A DCIM platform can help to:

- Identify actively issues before they escalate into problems,
- Gain insight into asset/system performance to improve processes, increase productivity and maximise operational and capital resources,
- Model the data centre's behaviour based on its configuration,
- Incorporate real-world data to optimise performance and decisions,

• Plan for future IT needs.

The authors prepared a questionnaire to survey the current status of implemented solutions in HPC centres in Europe. The result is described in Section 1. The state of the art of monitoring and control platforms is described in Section 2. Software platforms available on the market can be divided into commercial products and those developed under an open source license and free of charge. This section shows the pros and cons of a number monitoring and control applications and makes suggestions and recommendations to choose the best product. It is important to take into account the users requirements, as only this makes sure the recommendations are relevant. Section 2 was divided into two parts to describe both monitoring and control tools as well as asset management packages. Section 3 gives an overview of communication protocols e.g. BACnet, sCEBus or PROFIBus. The second part of Section 3 presents APIs like Redfish, PowerAPI and PowerDAM.

It is an interesting topic whether and how DCIM can be integrated with computing resource management platforms and potential synergies between these platforms. This is discussed in Section 4. Sections 5 Recommendations and Section 6 Conclusions complete this white paper report.

### 1. Survey results from PRACE

The current state of the art in HPC technologies and DC maintenance are reflected by PRACE partners in Europe. It was reflected in the results collected from a survey distributed in the first quarter of 2016. The results of the survey were presented at the 7th European Workshop on HPC Centre Infrastructures [1] in April 2016. The data centre technology used in academic institutions is highly advanced, at least in terms of the size of computing resources, the energy usage and density of Flops/Watt and Flops/m<sup>2</sup>. However the size of data centres and capacity of resources require additional monitoring software.

This section contains information based on reports received from large data centres (PRACE hosting partners) and large infrastructures of the PRACE general partners, which gives a good overview of the data centres functionality. The goal of the questionnaire was to collect information about the current state of the **infrastructure** monitoring **systems** supporting daily work in the PRACE data centres.

At the moment, in HPC Data Centres, there are plenty of different monitoring platforms to choose from, for example:

- Tridium JACE system Niagara
- Siemens Desigo
- Graphite/Graphana
- Pronix POC (Power Operation Centre)
- Check\_MK
- Messdas
- InTouch
- UGM 2040
- Desigo Inside
- Johnson Controls Metasys
- Siemens WinCC
- SCADA PANORAMA
- victor Web LT
- StruxureWare Power Monitoring Expert Data Center Edition.

However, such a big selection of management systems does not mean that each management system provides all the services. Each platform is often responsible only for a part of the monitored data centres' infrastructures and its functionalities, e.g. separate tools are used for power and cooling facilities. Separate hardware units are often monitored by a separate monitoring infrastructure. The most common solution is three or more independent software platforms used for various types of equipment. For example, one platform is responsible for heat exchangers (HxB), Air Conditioning (Chillers and CRAHs) and generators; another for webcams, TV, fire protection, door access codes and other security features installed in the building; and a third one for live status, event logging, triggering of alarms and generating problem tickets.

It is practically impossible to take care of a DC utilising just one monitoring platform. Only DCs developed from scratch allow integrating the DCIM into one global system. This encourages searching for complementing solutions and to create complementary platform consisting of several systems for specific requirements. But then the components are independent without any common interface.

Despite the diversity of used solutions, the lack of a global view is the biggest problem but, on the other hand, the easiest to solve in comparison with creating one platform/program for the entire infrastructure. This lack makes it difficult/demanding to have full control over the system and optimise it using information that is related and acquired from different platforms. Structured view - "full-stack" combined dashboards covering everything from the queue system down to the infrastructure level is a must.

However, one well-prepared platform would meet such relevant needs like monitoring water temperatures of all cooling loops, energy optimization functionality, tight monitoring and early detection of problems, logging, view of historical data, historical trend monitoring and easy programming. Such a platform should also support, among others, asset and capacity management, workflow, Application Programming Interface (API), mobile & web-based interface, real-time monitoring, trends & reporting, data centre floor visualization and simulations.

This leads to defining the general shortcomings of the current monitoring system infrastructure. Beyond the standardization which would allow for integration of management systems and software, and as a result the abovementioned full control over the data and all processes taking place in the centre, there is also a need for a system which provides detailed information about the status of the e-infrastructure.

The current multitude of software necessary for relatively precise control over the data centre does not only affect the amount of collected information, but also the number of people (FTE) dedicated to maintaining and managing the data centre hardware. There is a correlation between complexity of the complementary software used in a data centre, its size and the number of employees. The more complex the system is the more people are needed, although according to studies an average of 2 FTE staff is enough to support the DC infrastructure and monitoring. It should be emphasized that FTE excluded functions such as managing computing, data infrastructures and services correlated with these infrastructures.

The complexity of a monitoring system is shown by the wide range of equipment connected. This includes: electrical distributions, cooling systems (including data from chillers, coolers, pumps, valves, heat pump and other technology), electrical distributions, UPS, high-voltage system, low-voltage system, dryers and air conditioning systems for IT technology, flood detectors, smoke and heat detectors, fire prevention system, air quality systems, temperature and humidity sensors, oxygen and carbon dioxide sensors, fuel storage and management, basic security systems (video, access control, door status indication) and more.

An **inventory software platform** plays a very important role in data centres. The HPC centres can use their own implementations, where an inventory is handled via MySQL databases or an inventory data catalogue is based on an Oracle database. Also, applications such as web-based Python/Django, CommScope iTRACS are being deployed. Open source platforms like Ralph (based on Django framework) or Argos system are also used.

The monitored data are usually collected via a **separated internal LAN network** dedicated for that purpose. At the moment, there are two common types of access to the system monitoring data: LAN (internal) and through VPN from outside. The monitoring network is a physically and logically separated network, not directly connected to the building network or any other public network, protected by VPN and ACLs from the HPC systems network. The network is separated and not connected to the outside world (exceptionally access can be achieved only by VPN).

Furthermore, the mentioned solutions which secure access to the monitoring and controlling network are safe enough. Physical separation from the building and public network is a sufficient protection against external threats and unauthorised access.

As the monitoring systems become more and more complicated they require additional servers and storage to capture and analyse data. To support the monitoring platform most DCs use additional IT systems: one up to 4 servers. There are individual approaches in each HPC centre. However, it does not consume very large hardware resources. A much more important feature is reliability and HA (high availability), which drives the need to build an HA-cluster consisting of at least 2 machines.

### 2. State of the art

Most frequently implemented functions in DCIM software packages:

• Asset management

Most popular DCIM solutions have the ability to catalogue IT assets such as network equipment, servers, etc., which are installed in rack cabinets in the data centre. Also, there are some packages that map all connections between devices and from where a particular device is supplied with electricity. In addition, a DCIM solution provides tools to generate QR code or barcode labels. Labels can then be scanned by an administrator using a smartphone or tablet.

• Capacity management

Most of DCIM software available on the market is able to inform the user if there is enough space, available network ports or electric sockets in rack cabinets for new equipment.

Furthermore, some DCIM software can detect that equipment is too heavy for a particular rack cabinet, or that the power supply or the cooling system reached its limits and new equipment cannot be added.

• Real-time monitoring

Complex DCIM applications gather data and inform if equipment parameters exceed thresholds so that administrators can react to the situation immediately.

• Trends & reporting

DCIM systems that monitor equipment parameters in real time are often able to save that data to visualize changes of parameters in the form of graphs or reports.

• Data centre floor visualization

In most cases, DCIM systems provide 2D or 3D visualization of server rooms. Some solutions are even able to calculate heat dissipation and display it as a thermal-vision view of the server room.

• Simulations

Most complex DCIM solutions have functions to calculate "what if" scenarios, such as a power failure, a cooling system malfunction or the deployment of new equipment, to better understand consequences of such events and take appropriate actions.

• Workflow

Some DCIM software implements ticket systems to help automate and document change requests for assets in a data centre. Thus, only qualified personnel are responsible for performing changes to IT assets.

• Remote control

Parts of DCIM solutions allow storing login credentials in an encrypted database to help administrators cope with a huge number of IT assets which require remote control.

• Application Programming Interface (API)

Some DCIM applications are able to communicate with third party software by providing an Application Programming Interface.

• Mobile & web-based interface

More and more often developers add a possibility to manage a data centre through mobile or web-based applications for ease-of-use from anywhere.

# 2.1. Data centre monitoring and controlling products

Most monitoring products are coming from the commercial world, developed by companies, usually with an idea to support an internal set of products (like Schneider Electric or Emerson). However, lately, new ideas to integrate more advanced functionality and customer requirements of heterogeneous physical data centre infrastructure have been developed.

# 2.1.1. ABB

**Decathlon** – a complex solution for data centres which provides tools to manage the physical infrastructure and the workflow. Key features of Decathlon® system are [2]:

- Visualisation, monitoring and alerts for IT asset parameters such as equipment status, energy consumption and environmental data,
- Help to maximise capacity of cooling, space and power by calculating "what if" scenarios and "before and after" data centre comparisons,
- Calculation of PUE, carbon emissions, cost of kWh and other statistics,

• Management of IT assets.

# 2.1.2. CA Technologies

CA DCIM – the solution consists of two products CA ecoMeter and CA Visual Infrastructure.

Key features of CA ecoMeter are as follows [3]:

- Capturing information about a data centre, such as energy usage and cooling in real-time,
- Recognition of anomalies or deviations from normal patterns and sending alerts,
- Ability to calculate popular data centre metrics such as PUE,
- Ability to integrate with the existing Building Management System (BMS),
- Ability to gather data via SNMP, Modbus and BACnet protocols without additional hardware,
- Identification of inefficient devices,
- Remote control over facility equipment.

CA Visual infrastructure is designed for real-time monitoring and 3D visualisation of data centre assets. Users can generate "what if" scenarios for outage analysis. The application tree view shows power and network connections between devices. Furthermore, users can attach technical documentation, user guides, diagrams or warranty documents[4][5].

### 2.1.3. CommScope

The product **iTRACS** is a complex DCIM solution which is utilized by many world Fortune 500 companies. Main benefits of using iTRACS are [6]:

- Asset management iTRACS has a built in database to catalogue information about data centre assets, such as model, dimensions, age, weight, purchasing details, physical location, and network and power connectivity. The ability to auto-discover assets decreases the margin of user errors and accelerates deployment of the iTRACS system.
- Power management iTRACS pulls power consumption data directly from devices, such as intelligent PDUs and UPSs. The iTRACS 3D visualization allows users to follow the power chain from IT assets to its source. The iTRACS application provides users with views of total energy consumption of data centre and alerts when power thresholds are exceeded.
- Space management CommScope's solution is capable of generating 3D models of data centre floors to better understand where each asset is located. It is possible to generate a simulation which will show the impact of each planned change.
- Predictions iTRACS FutureView tool is capable of comparing the current state of a data centre with the past and future states. With this tool it is easy to understand the effect of each change in a data centre.
- iTRACS can be easily integrated with the existing BMS system, VMware, HP Insight Manager solutions and other third-party software.
- CommScope's software offers templates to quickly create a variety of reports. Different reports can be generated for each user, group or zone. Reports can contain information about the total energy usage, thermal conditions, network utilisation, etc. The myAnalytics application offers insight into what is happening in a data centre and why [7].

# 2.1.4. Cormant

The DCIM solution has been developed for more than 11 years. **Cormant-CS** can be used by small and large companies due to asset-based licensing. The application has an intuitive user interface that enables management of data centres without any training [8].

With Cormant-CS users can manage data centres through a desktop, mobile or web-based application. Furthermore, the solution can be integrated with third party programs using API.

For each asset Cormant-CS records purchase information, location, support and configuration details. Users can trace network and power connections throughout the data centre. Power usage and cooling needs are monitored in real time to better understand how much capacity is available. The solution provides users with a detailed 2D graphical representation of the entire infrastructure. Cormant-CS provides a workflow management tool to record changes made to the data centre's assets. A built-in scripting engine allows users to send commands to any device within the data centre. Another

function of Cormant-CS is the ability to generate reports and send them directly to users by e-mail; the reports can contain statistics such as PUE or DCIE. The Cormant-CS software alerts users when parameters exceed the set values. Administrators with Android and Apple devices can manage assets from the data centre floor through a mobile application using barcode labels or RFID tags to find device information in the systems database [9].

### 2.1.5. Device42

**Device42** provides detailed views of IT assets in rack cabinets. For each IT asset users can attach information about network configuration, purchase, license agreements for software installed on machines, user manuals, patch panel documentation or support contacts [10].Device42 has a built-in tool to document physical, virtual, blade, clustered, switches and more device types. The application is able to generate QR code labels which can be printed and attached to a physical device for easy identification in the future. The Device42 solution provides interactive 2D views of rack cabinets, data centre floors, heat dissipation and network connections between devices. Device42 enables power usage and cooling needs management by providing tools to generate reports and monitor device parameters in real time.

DCIM solution has a built-in password database so that users can save login credentials for IT assets in a secure way. Passwords are stored and encrypted using AES256 cipher. It is possible to integrate Device42 with third-party systems using RESTful API [11].

### 2.1.6. Emerson Network Power

Emerson Network Power provides a few separate solutions for data centre infrastructure management. Only three solutions will be presented below [12].

**Trellis Enterprise Solutions** are robust solutions for demanding clients with complex data centres. This product consists of the following components:

- **Trellis Inventory Manager** is used to catalogue assets that are placed in a data centre. With this tool users are able to understand how much space, power and cooling is available in a data centre. The application provides users with an ability to quickly find any equipment in the data centre, simplify decision making by providing users with more knowledge about assets, and minimise errors due to outdated or conflicting spreadsheet lists of assets by maintaining one centralised database. Furthermore, views of data centre floor, rack cabinets and cable connections are available to the users.
- **Trellis Site Manager** monitors and reports on the status of the facility critical devices by polling data, such as power usage, temperature, humidity, air flow, leak detection from devices located in the data centre in real-time.
- **Trellis Power System Manager** allows a comprehensive view of the data centre power system from utility entrance down to rack power distribution helping managers and engineers cut energy costs and maximise capacity. With this tool engineers can gain knowledge that helps make proper decisions to minimise costs and ensure that there will be no interruptions of asset operations by better understanding dependencies in the power network.
- **Trellis Thermal System Manager** module is responsible for monitoring the cooling system from chillers and coolers down to end-point CRAC units. This tool helps prevent over-cooling and eliminate hot spots that increase the risk of downtime. From the application interface you can adjust fan speeds, temperatures or even turn off unused CRAC units. The thermal system manager is able to simulate a 3D thermal image of the data centre floors.
- **Trellis Process Manager** provides a function to organise work and eliminate errors associated with installing, decommissioning, moving or renaming equipment. An automated ticket system ensures that changes made to the data centre are performed by qualified personnel.
- **Trellis Mobile Suite** users that have the Apple iPad device can install a mobile application that provides access to the Trellis platform from anywhere.

**Trellis Quick Start Solutions** are low-cost, pre-packaged solutions targeted to small or new data centres. This product provides a low-risk entry point to DCIM software. With a modular architecture, it is possible to expand in the future. This product consists of:

• Trellis Data Center Monitoring Solution provides software, hardware and services for monitoring a data centre in a complete package. With this package, users are able to monitor power usage and environmental

parameters of a data centre infrastructure. Furthermore, it is possible to configure alarms and notifications when parameters exceed set values, manage capacity, power chain, cooling efficiency and device performance in realtime.

- **Trellis Capacity Planning Solution** provides software to help with data centre expansion planning and capacity management. Additionally, this tool can help maximise space in the rack cabinets and optimise cooling.
- **Trellis Asset Management Solution** provides users with a tool to improve device uptime performance, quickly search for devices and its description, visualize data centre floors, help identify an ideal place for new equipment, help plan device placement for future projects.
- **Trellis Energy Management Solution** is focused on power and cooling management. This tool lets users see power distribution and cooling needs of assets in a data centre; thus it is easier to find places where changes would bring some benefits, such as cost reduction.

**Avocent** solutions provide secure, centralized infrastructure, network monitoring and management tools. Avocent solutions are used to achieve better performance and high availability of IT assets in a data centre. This product consists of:

- Avocent DSView management software is used in conjunction with KVM appliances, serial console appliances, service processor gateways and PDU's. DSView allows IT administrators to remotely access, monitor and control target IT assets from anywhere. It is possible to authenticate users with existing authentication services such as LDAP, Active Directory, NT Domain, TACACS+, RADIUS and RSA SecureID. Confidentiality is ensured by encryption using AES, DES, 3DES or 128bit SSL.
- Avocent Data Centre Planner provides visualisation of data centre floors that is dynamically updated as equipment is installed. Sophisticated modelling and predictive analysis capabilities, "what-if" scenarios, are easily created using a drag and drop interface. This solution helps understand the impact of every change performed in the data centre before they occur.

# 2.1.7. FNT

The products FNT Command and FNT Monitoring are the core of FNT DCIM solution [13].

- FNT Command is a modular infrastructure management software. In one database FNT Command stores data related to planning and management of the telecommunication and network infrastructure. The database stores device attributes, relationships, the responsible person, support contact, etc. With FNT Command users can trace cable connection and network configuration on devices. With this product users can view the current data centre state and also plan ahead and generate "what if" scenarios to understand the impact of changes or future expansion of data centre. FNT Command enables 3D comprehensive view of networks, servers, storage, software, services, power cooling and a data centre floor visualisation [14].
- FNT Monitoring enables real-time device parameters monitoring. It is possible to configure alerts and notifications when parameters deviate from set values. A detailed analysis helps with the identification of capacity bottlenecks [15].

# 2.1.8. Future Facilities

**6SigmaDCX** is a computational fluid dynamics (CFD) simulation tool that can help with troubleshooting and optimising heat dissipation in data centres. The solution provides a 3D thermal image of a data centre floor and a knowledge base about assets installed within the DC [16], [17].

# 2.1.9. Geist

Geist DCIM solutions consist of the **Environet** and **Racknet** products. Geist DCIM is equipped with a rich 3D graphical interface for data centre assets monitoring [18]. The application communicates in real-time with devices that support SNMP, Modbus, BACnet or LONworks protocols. Furthermore, the application is accessible remotely through a webbased interface [19]. By uncovering stranded capacity the Geist DCIM solution helps cut energy costs. Also, it is capable of tracking existing or future asset details and predict impact of data center changes or expansion. Available to users are multileveled views of data centre floors, such as a global view, thermal view, equipment view, energy spectrum view, rack manager view, side-by-side equipment comparisons and more [20], [21], [22].

# 2.1.10. Modius

**OpenData** is a scalable DCIM solution. Modius provides three versions of the OpenData platform depending on complexity of the data centre [23]:

- OpenData Enterprise Edition a solution for large or multiple data centres,
- OpenData Standard Edition a solution for small and medium single site data centres,
- OpenData Machine Edition a low-cost solution for a limited number of devices in a remote location.

DCIM solutions from Modius are capable of real-time monitoring of any device that is able to connect to a computer network or by serial connection. OpenData has a built-in extensive library of communication templates for devices. Devices or sensors are identified and OpenData templates are used to pull the appropriate data points from each device.

**OpenData Environmental Management** module is responsible for collecting sensor data, such as temperature, humidity or leak detection. Based on this data intelligent alarms with multiple tiers of escalation can be configured.

**OpenData Asset Management** module provides administrators with the ability to visualise assets and infrastructure, manage the placement of equipment and make proper capacity management decisions as new devices are installed or when old equipment is retired. The asset management module is capable of auto-discovery of assets including relationships and dependencies between them. Also, the module provides complete visualisation of data centre floors.

**OpenData Power Capacity Management** module captures data from power meters, smart PDUs, busways, raceways and other components in the power chain to monitor total energy consumption in a data centre.

**OpenData Reporting Package** allows end-users to quickly and easily create custom reports from monitored devices and sensory data [24].

### 2.1.11. Nlyte Software

Nlyte solution is a combination of DCIM and DCSM (Data Center Service Management) software.

The world's largest and most complex data centres rely on Nlyte to manage processes, resources, assets and their dependencies. Key features of Nlyte are [25]:

- Capacity Planning Nlyte helps manage and optimise space, energy usage, cooling and asset performance,
- Asset Management the application catalogues all data centres equipment. All assets are visualised in details on data centre floors' and rack cabinet views,
- Monitoring, alarming and reporting the solution provides tools to generate complex reports, monitor assets parameters in real time, ability to configure alarms and notifications. It is possible to generate "what-if" scenarios to better understand the capacity of a data centre,
- Connection Management Nlyte can document network and power connections between assets,
- Workflow Management with Nlyte administrators can control changes performed in a data centre,
- Virtualisation Integration administrators are able to integrate VMware, Microsoft and Citrix solutions with Nlyte,
- CMDB Integration it is possible to synchronise configuration item information via connectors for BMC, HP and ServiceNow [26].

# 2.1.12. OpenDCIM

**OpenDCIM** is an open source DCIM solution. OpenDCIM is capable of creating views of data centre floors and rack cabinets. From the data centre floor view, users can observe available space, and the temperature in the rack cabinets. Furthermore, network and power connection can be mapped. The basic workflow system can be used to manage asset change requests. Hosting costs can be calculated based on cost per U or cost per Watt. Open DCIM is able to alert users about device faults and perform impact simulations of power outages. In the near future, administrators will be able to integrate OpenDCIM with third-party software by using RESTful API [27], [28].

# 2.1.13. Optimum Path

Optimum Path provides two separate DCIM solutions: Visual Asset Manager and Visual Data Center software.

Visual Asset Manager is a SaaS (Software as a Service) based asset management tool used to improve tracking of assets in a data centre [29]. Key features of the VAM solution are:

- Visual 3D representation of data centre floors and assets,
- Intuitive rack views,
- Centralised repository of port and connection information for network, power and fibre connections,
- Calendar tools to track scheduled service activity, planned downtime, warranty expiration and more,
- A task and work order module to document installation, move, decommission, connect, disconnect activities with assets,
- Definition of user-specific reports [30].

The Visual Data Center is a DCIM software package that provides the following features [31]:

- Complex 3D visualisation of entire physical infrastructure with a library of high definition 3D graphics,
- Capacity planning of space, power, cooling and cable connections,
- Impact simulation on power and cooling prior to deployment,
- A task and work order module to document installation, move, decommission, connect, disconnect activities with assets,
- A centralised repository of port and connection information for network, power and fibre connections,
- Definition of user-specific reports and trends,
- Real-time temperature and humidity sensor monitoring,
- Centralised IP camera views across multiple locations,
- A complete inventory of all data centre assets including all device properties and software.

### 2.1.14. Panduit

**SmartZone** is a suite of DCIM solutions designed to help you manage risks and changes within the physical infrastructure by providing real-time data on the status of power, cooling, connectivity and security [32].

SmartZone provides visualization of critical metrics in one place to make fast, informed decisions.

Users are able to view historical data in the form of graphs or reports. Asset and capacity management functionality builtin SmartZone provides users with information where to place new assets to optimise space, power and cooling capacity. Furthermore, the application identifies capacity lost due to lack of resources and creates work orders to make the necessary changes to reclaim this stranded capacity. The solution is able to automatically discover assets and connection between them and automatically updates assets information when changes are made [33].

### 2.1.15. Rackwise

**RACKWISE DCiM X** includes an easy-to-use suite of DCIM capabilities within a central, scalable platform. Features of the application are as follows:

- Real-time monitoring of network accessible attributes,
- 2D data centre floors and rack cabinets visualisation,
- Calculation of popular metrics such as PUE or DCiE, carbon footprint and displaying them as histograms,
- Calculation and reporting of current consumption and remaining capacity of power equipment or circuits throughout the entire data centre power chain,
- Ability to build models of future consumption based on planned equipment moves, installation, or changes,
- Impact simulation of failures of components in the power infrastructure,
- Trending of asset parameters,
- Complex database of data centre assets,
- Network and power cable management,
- Apart from physical assets Rackwise's solution is able to document virtual machines and their parameters,

- Integration with CMDB systems such as BMC and ServiceNow,
- WEB PORTAL web-based interface [34].

### 2.1.16. Schneider Electric

StruxureWare is a DCIM software that provides users with the following features [35]:

- Real-time monitoring of parameters of network accessible devices,
- Asset management and documentation of data centre infrastructure,
- Overview of data centre network paths and their interconnections for reduction of human error,
- Active cooling control for optimization of resource usage, extended equipment lifetime and energy savings,
- Insight into energy usage by providing historical and current values of metrics such as PUE, DCiE or carbon footprint,
- Insight into rack utilization for maximizing space capacity in a data centre,
- Software solution that eliminates the need for hardware KVM switches,
- Virtual store room for tracking new equipment that is not deployed yet,
- Multiple tenant assets management that provides reports about power usage and tenant impact in an event of an outage,
- Customisable report generator,
- Mobile application VIZOR that provides users with an ability to manage a data centre from smartphone or tablet devices,
- Handheld wireless barcode scanner for easy asset identification, based on Motorola MC75 hardware,
- Simulation, optimisation and planning of infrastructure capabilities,
- 3D airflow visualisation for easy identification of overcooling and hot spots,
- Ability to create work orders for changes made in a data centre,
- Support for virtual machines [36].

# 2.1.17. Sunbird (Raritan)

Sunbird's solution consists of dcTrack and Power IQ software.

dcTrack is an easy-to-use DCIM solution for maintaining an accurate inventory of data centre assets and real-time views of data centre floors, including equipment in rack cabinets such as servers, storage, networking equipment, PDUs, patch panels and even applications. Furthermore, it is possible to monitor branch circuit panels, UPS and CRAC units. dcTrack provides a map of all network and power connections between assets. The Sunbird capacity management solution provides views of capacity, including space, power, network port availability and capacity of devices such as UPSs, CRACs, PDUs and circuit panels. The Sunbird DCIM solution enables to manage changes performed in a data centre by providing a complex workflow automation tool.

The Power IQ solution monitors and measures energy usage in a data centre, providing dashboards and reports to help find savings in a data centre [37].

### 2.2. Asset Management Systems

Asset management is one of the feature which enriches the DCIM functionality. Ralph is an example of a lightweight asset management system. It is based on the Django framework initially developed by the Allegro company for internal purposes but finally made available as open source software to let other users develop, extend and tweak it.

For simplicity reasons Ralph is divided into separate modules called Assets, storing information about a data centre and back office assets, Scan responsible for new hardware discovery or hardware changes, CMDB - a database for configuration management data presentation.

The System layout is quite simple. Users can navigate from the DC view, through racks, down to a single asset. Most of the configurable items are accessible through the Django administration module. The following figure presents a bird'seye view of one of the rooms of the PSNC data centre as seen in Ralph. Free and occupied slots in racks are represented by green and red colours. By clicking on any rack a user enters the rack view (Figure 2) with the assets deployed. Despite the physical location (DC, room, rack) each asset has to be matched with project(s) in which it is used and the environment (e.g. production, test). Additional information includes purchase details, depreciation rate, etc. If filled in, this information is used in the accounting module of Ralph (Figure 3).



Figure 2: Data Center view by Ralph system



Figure 3: Rack view with front and back panel

#### 2.2.1. Costs management

In terms of costs management there is a dedicated accounting module called Scrooge. It is a combination of IT management and accounting software. It brings billing functionality to Ralph.

Scrooge provides information and aggregated data on the use of resources from many other systems and charges other services. Scrooge generates flexible and accurate cost reports and lets you refer to historical usages and costs.

In the administration module of Scrooge a user can set costs of team(s) or staff, support, licences, unit costs for selected usage types, i.e. depreciation, power consumption or even usage types pulled from Openstack software (Ralph provides a plugin for this): simple usage, tenants.

Ralph scrooge features also include reports presenting costs per service, costs and usages per single device, and dependency structure (Figure 4).

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#### Figure 4: Example of simple service cost report

All the information provided by Scrooge can help optimise the costs of internal services and departments by reviewing their structure and dependencies.

### 2.2.2. Integration with external services

Ralph with its plugin-based architecture allows users to write their own plugins to talk to external services. It is mostly used to gather information from external services, not the other way.

This feature has for instance been implemented at PSNC where a dedicated plugin was written to pull data (Energy usage) from PDUs (Figure 5) and then to calculate the costs of the energy used by selected racks/projects. In this way, the user retrieves information on how much money is spent to pay the bill to the energy provider.

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Figure 5: Energy usage for selected PDUs

In terms of Ralph integration with other services supporting DC management, where the data need to be sent, it has to be taken into account that Ralph internal plugins operate on a daily basis (e.g. using operating system job scheduler - cron). However, it is imaginable to tweak the system by writing a plugin(s) that would run / check desirable parameters' values (e.g. energy consumed by a cluster) and – in case of reaching a threshold value – send a message to the external system using its API. Despite Ralph is not a typical monitoring system some basic functionality of this kind could be introduced. An example of implementation is a data centre BMS system. If not already equipped with such functionality, the BMS could be triggered (alerted) by Ralph in the case of high energy consumption, implicating a chain reaction other activities, e.g. sending an email to the cluster admins to suspend or reschedule tasks or even switch off a part of the cluster.

### **3. Information exchange**

### **3.1.** Communication protocols

### 3.1.1. BACnet (Building Automation and Control Network)

BACnet is a communication protocol for building automation and control networks. It is an ASHRAE, ANSI, and ISO 16484-5 standard protocol.

BACnet was designed to allow communication of building automation and control systems for applications such as heating, ventilating, and air-conditioning control (HVAC), lighting control, access control, and fire detection systems and their associated equipment. The BACnet protocol provides mechanisms for computerized building automation devices to exchange information, regardless of the particular building service they perform.

It may be used by head-end computers, general-purpose direct digital controllers, application specific or unitary controllers, and other sensor or actuator devices. IT defines data communication services and protocol for computer equipment used for monitoring and controlling HVAC, refrigeration and other building systems. In addition, abstract, object-oriented representation of information communicated between such equipment is defined. BACnet also provides a comprehensive set of messages for conveying encoded binary, analogue, and alphanumeric data between devices.

It may use Ethernet devices, ARCnet devices, or a specially-defined RS-485 asynchronous protocol for twisted-pair wiring that will operate at up to 78,000 bits per second as the communication medium.

### **3.1.2. CEBus - Consumer Electronics Bus**

CEBus(r), (Consumer Electronics Bus), also known as EIA-600, is a set of electrical standards and communication protocols for electronic devices to transmit commands and data. It is suitable for devices in households and offices to use and might be useful for utility interface and light industrial applications.

An interim standard (IS-60) is under development by the Electronics Industries Association (EIA) primarily for use in the residential market.

A special language deemed particularly suitable for home automation functions has been developed and is part of the interim standard.

Main goals are to accommodate a variety of communication media such as power lines, twisted-pair wiring, infrared signalling, and radio frequency signalling, to allow appliances with varying capabilities to use subsets of the CEBus facilities, to encourage the development of low-cost interface devices, and to separate the intelligent operation of devices from the communication infrastructure.

On the physical layer, the protocol signalling devices use a proprietary signalling method devised by the CEBus committee that operates at 6700 bits per second. Since the same signalling method is used on all transmission media, it is felt this scheme is good for implementing home automation in both new home construction and retrofit construction. Both the protocol software and the application language are designed to be implemented on standard microprocessors and to use CEBus-specified transmission media.

# 3.1.3. KNX

KNX is a standardised (EN 50090, ISO/IEC 14543), OSI-based network communications protocol for building automation. KNX is the successor to, and convergence of, three previous standards: the European Home Systems Protocol (EHS), BatiBUS, and the European Installation Bus (EIB or Instabus). The KNX standard is administered by the KNX Association.

KNX is approved as an open standard to:

- International standard (ISO/IEC 14543-3)
- Canadian standard (CSA-ISO/IEC 14543-3)
- European Standard (CENELEC EN 50090 and CEN EN 13321-1)
- China Guo Biao (GB/T 20965)

KNX defines several physical communication media:

• Twisted pair wiring

- Powerline networking
- Radio (KNX-RF)
- Infrared
- Ethernet (also known as EIBnet/IP or KNXnet/IP)

The access to the KNX specification used to be restricted. However, as of January 2016, the access is free.

KNX allows different bus topologies: Tree, line and star topologies. These topologies can be mixed as needed. However, ring topologies are not allowed.

KNX is a fully distributed network which accommodates up to 65,536 devices in a 16 bit individual address space. The logical topology or sub-network structure allows 256 devices on one line. Lines may be grouped together with a main line into an area. Up to 15 Lines can be connected to a main line via a Line Coupler (LC) for a total of 16 lines.

One line consists of a maximum of 4 line segments, each with a maximum of 64 bus devices. Each segment requires an appropriate power supply. Maximum segment length is 1000 m. 4 segments may be connected with line repeaters to establish a network length of 4000 m and 256 devices. The actual number of devices is dependent on the power supply selected and the power input of the individual devices. Note: Line repeaters may not be used on the backbone or main lines. Note that KNX KNXnet/IP optionally allows the integration of KNX sub-networks via IP. As shown above, this topology is reflected in the numerical structure of the individual addresses, which (with few exceptions) uniquely identify each node on the network. Note: Each line, including the main line, must have its own power supply unit. Installation restrictions may depend on implementation (medium, transceiver types, power supply capacity) and environmental (electromagnetic noise etc.) factors. Installation and product guidelines shall be taken into account.

# 3.1.4. LonWorks

The technology has its origins with chip designs, power line and twisted pair, signalling technology, routers, network management software, and other products from Echelon Corporation. In 1999 the communications protocol (then known as LonTalk) was submitted to ANSI and accepted as a standard for control networking (ANSI/CEA-709.1-B). Echelon's power line and twisted pair signalling technology was also submitted to ANSI for standardization and accepted. Since then, ANSI/CEA-709.1 has been accepted as the basis for IEEE 1473-L (in-train controls), AAR electro-pneumatic braking systems for freight trains, IFSF (European petrol station control), SEMI (semiconductor equipment manufacturing), and in 2005 as EN 14908 (European building automation standard). The protocol is also one of several data link/physical layers of the BACnet ASHRAE/ANSI standard for building automation.

Two physical-layer signalling technologies, twisted pair "free topology" and power line carrier, are typically included in each of the standards created around the LonWorks technology. The two-wire layer operates at 78 kbit/s using differential Manchester encoding, while the power line achieves either 5.4 or 3.6 kbit/s, depending on frequency.

China ratified the technology as a national controls standard, GB/Z 20177.1-2006 and as a building and intelligent community standard, GB/T 20299.4-2006; and in 2007 CECED, the European Committee of Domestic Equipment Manufacturers, adopted the protocol as part of its Household Appliances Control and Monitoring  $\hat{a} \notin$  Application Interworking Specification (AIS) standards.

During 2008 ISO and IEC granted the communications protocol, twisted pair signalling technology, power line signalling technology, and Internet Protocol (IP) compatibility standard numbers ISO/IEC 14908-1, -2, -3, and -4.

# 3.1.5. PROFIbus - (Process Field Bus)

The protocol is developed by Siemens, Bosch, and Klockner Moeller and was agreed upon as a German National Standard Proposal by ZVEI, the German National (DIN) Trial Use Standard in August 1987. Work continued with support from BMFT (Federal Ministry for Research and Technology) and expanded to include 13 manufacturers and 5 technical institutes.

Its goal is to allow low-cost support of a broad range of services and to provide interoperability and a transparent application program environment for Field bus devices.

Physically it is a combination of token passing ring and master-slave data link control software that can be implemented on general-purpose microprocessors and supports data rates of 9.6, 19.2, 90, 187.5, and 500 kbps. Separate application processors are needed for the higher speed data rates. The initial specifications propose a 2, 4 or 6-wire physical bus using EIA RS-485 compatible links. All transmissions are asynchronous character transmission. It designed to support up to 127 physical addresses, but has had several extensions proposed to add additional physical bus segments.

### 3.1.6. Modbus

Modbus is a serial communications protocol originally published by Modicon (now Schneider Electric) in 1979 for use with its programmable logic controllers (PLCs). Simple and robust, it has since become a de facto standard communication protocol, and it is now a commonly available means of connecting industrial electronic devices. The main reasons for the use of Modbus in the industrial environment are:

- Developed with industrial applications in mind,
- Openly published and royalty-free,
- Easy to deploy and maintain.

It is a very low-level protocol that operates on raw bits or words without placing many restrictions on vendors.

Modbus enables communication among many devices connected to the same network, for example, a system that measures temperature and humidity and communicates the results to a computer. Modbus is often used to connect a supervisory computer with a remote terminal unit (RTU) in supervisory control and data acquisition (SCADA) systems. Many of the data types are named from its use in driving relays: a single-bit physical output is called a coil, and a single-bit physical input is called a discrete input or a contact.

The development and update of Modbus protocols have been managed by the Modbus Organization since April 2004, when Schneider Electric transferred rights to that organization. The Modbus Organization is an association of users and suppliers of Modbus compliant devices that seeks to drive the adoption and evolution of Modbus.

### 3.1.7. Meter-Bus

The M-Bus (Meter-Bus) is a European standard for remote reading of heat meters and it is also usable for all other types of consumption meters as well as for various sensors and actuators [38].

With its standardisation as a galvanic interface for remote readout of heat meters, this bus will be of great importance for the energy industry as relevant users.

The remote reading of heat meters can take place in different ways, beginning with the classical method - manual reading by the personnel of the providers - up to the remotely controlled collection of all the meter values for a complete housing unit. The latter is a logical continuation/extension of the technical development of consumption meters and is realisable with the help of the M-Bus.

The standardisation of the M-bus results in further technical possibilities. In particular devices of different manufacturers can be operated on the same bus. The users are, therefore, free in the choice of the manufacturer. On the other hand, an increase of the market can be expected, also regarding other M-bus based counters, so that with the highly variable configuration options, even difficult problems can be solved.

### **3.2. Description of APIs**

In any given data centre, sensor measurements and other valuable information can be gathered from different sources at different levels of the infrastructure: the building infrastructure, the IT system hardware, the system software, and the application level. On any of these levels, a wide variety of different physical and electrical specifications and protocols – many of them proprietary – exist which make data collection from all those different sources a tedious task. There exist, however, a few approaches to combine them in a single API in order to standardise and ease access: Redfish, PowerAPI, PowerDAM. However, while all of these solutions cover multiple levels of the infrastructure, none covers all. So for now, a comprehensive solution is still not available.

### 3.2.1. Redfish

Redfish is a specification by the Distributed Management Task Force, Inc. It is backed by large system vendors such as Dell, HPE, Fujitsu, and Lenovo but also by other players in the server business like Broadcom, Intel, SuperMicro, and VMW. The focus is on scalable monitoring and management of IT equipment, and v1.0 of the Redfish specification basically is a drop-in replacement for the industry standard IPMI. It allows for retrieving basic server information and sensor data (e.g., serial numbers, temperatures, fans, power supply) and facilitates remote management tasks such as

reset, power cycle, and remote console. The main benefit of Redfish over IPMI is its use of an OData-compliant RESTful API with JSON data representation. This allows for easy to implement and interoperable clients as suitable libraries are available for most architectures and platforms.

As of now, the Redfish specification covers only IT equipment. However, by design Redfish is easily extendible as its data model is independent of the protocol and defined by a machine-readable schema. There are plans to extend the scope to cover also power and cooling.

# 3.2.2. Power API

Power API is an initiative driven mainly by Sandia National Laboratories and National Renewable Energy Laboratory with support from industrial partners such as Cray, HPE, IBM, and Intel. The main focus is to develop a comprehensive

system software API for interfacing with power measurement and control hardware. As such it covers the IT system hardware, the system software, and the application level. It defines multiple roles like facility manager, HPC user, and HPC admin, but also non-human roles such as HPC applications or workload managers. Each role interacts with the system at different levels and each such interaction represents an interface in the Power API.

A system in Power API is described by a hierarchical representation of objects, where objects can be everything from a cabinet or chassis down to a CPU and its individual cores. Objects can be heterogeneous and may extend to custom objects types. Each object has certain attributes (e.g., power cap, voltage) that can be accessed depending on the role of the requester. Get/Set functions enable basic measurement and control for the exposed object attributes, whereas the statistics interface allows for gathering data on one or more attributes of an object over time. The metadata interface provides information quality, frequency, and other characteristics of measurement or control. Objects can be grouped to allow for bulk access to their attributes and statistics or trigger parallel actions.

### 3.2.3. PowerDAM

PowerDAM [11] is a tool developed at LRZ to allow the collection and analysis of data from different data centre systems. Its approach is different from Redfish or the PowerAPI in the sense that PowerDAM is not a specification nor does it try to replace the functionality of already existing tools. Rather PowerDAM is used to centralise all sensor data and measurement information related to power and energy from all data centre systems (covering Pillar 1 – data centre building infrastructure, Pillar 2 – HPC systems, and Pillar 3 – system software, mainly scheduling information, of the 4 Pillar Framework).

PowerDAM provides a plug- in infrastructure for system data collection and for reports over the collected data allowing for a relatively easy extension of the tool. It also provides a framework for defining virtual sensors which can be a combination of multiple physical as well as other virtual sensors. For example, the CooLMUC cluster power consumption is the sum of the power consumption of all nodes, of the networking equipment, and of the internal cooling circuit. Currently, the collected data is used to calculate the Energy-to-Solution of applications, to calculate data centre Key Performance Indicators (KPI's) such as Power Usage Effectiveness (PUE) and Data centre Workload Power Efficiency (DWPE), and for power and energy prediction of applications.

#### 4. Integration of Infrastructure and HPC resource management systems

A current trend in data centre and IT infrastructure management practice is the integration of infrastructure and IT management solutions. This includes tools for monitoring, measuring, managing and/or controlling IT assets usage, energy consumption of the IT equipment (servers, storage and network switches) as well as the facilities and infrastructure components (power distribution units, air conditioners, temperature and humidity sensors). In the literature [1] this is referenced as Data Centre Infrastructure Management or DCIM.

DCIM uses various inputs such as data from the Building Management System – BMS, usage reports, batch system accounting, logging reports, etc. Then it performs analysis of such data in order to create a new set of data that is actionable data. Such data contain information that can be used to manage the data centre.

The set of data that is of interest for DCIM can be categorised as follows:

- 1. Cooling facilities data, Building management system data,
- 2. Environmental data, temperature humidity, etc.,
- 3. IT hardware assets and their configuration,
- 4. Power and energy consumption related data,
- 5. Power management and power capping,

6. HPC service related data, system management data, job submission management system data.

By using such information data centre managers can provide answers and act on questions such as the following:

- Identify Hardware assets exact location,
- Specify the best location for new hardware,
- The availability of resources such as power, cooling, space for possible upgrades in the short or long term,
- Identify the necessary response to incidents inside the data centre,
- Identify actions that need to take place when in maintenance.

PRACE data centres deploy a variety of infrastructure as well as HPC hardware and software management and monitoring tools for the effective monitoring of both. In terms of integration between infrastructure and HPC monitoring the results based on the questionnaire are mixed. Several European HPC centres still do not integrate or combine the information from the two different types of monitoring / management systems. However, several centres have already made steps towards such integration. A list of such actions follows:

- Custom in-house developed scripts exchange information between the two management systems in order to trigger activities from one to the other.
- Indirectly using information that would be taken from infrastructure management (such as power consumption) but it is also available in the HPC systems level. i.e. SLURM can identify power consumption via system monitoring information.
- The infrastructure monitoring system network is connected to the HPC systems network, allowing for data extraction and even direct control from the HPC environment. Data extraction and therefore integration is implemented. As an example, the PLC controllers automatically react on the state of the HPC systems, by actuating the infrastructure control mechanisms (valves, pumps, etc) in order to keep the prescribed set points.
- Integration only in terms of displaying information originating from the different systems in a common user interface.

### 5. Recommendations

The recommendations worked out for DCIM systems take into account best practices and experience of HPC data centres and commercial DC worldwide. Most of the information was collected from PRACE surveys and presentations from the "7th European Workshop on HPC Centre Infrastructures" organised in LRZ - Garching (Germany) in April 2016 [39]:

- The decision what type of data centre infrastructure monitoring platform should be used is a crucial decision for further use and possible flexibility to integrate all hardware components which are necessary in a data centre, e.g:
  - Electrical systems (generators, lights, UPS, high voltage systems, low voltage systems, generators, power distribution),
  - o Fire protection system (smoke and heat detectors, fire prevention system, fire extinguishing systems),
  - o Security (access control systems, CCTV, alarms, door status indication),
  - o Cooling (dryers, chillers, cooling towers, pumps, valves, CRACs, water leak detection),
  - o Rack temperature and humidity sensors, rack PDUs.

All these systems can be integrated and globally controlled by one single management system.

- Choose the most important functionality for the management team and your institution (see Table 1).
- There is usually a decision whether to use a commercial product or open source. First of all the software product should include the required functionality and possible ways to integrate hardware to be controlled (see recommendations above).

If you have programmers able to develop some software pieces the open source platform may be a good choice. Otherwise it is better to use a commercial product.

- Try to integrate all DC infrastructure elements into one global DCIM platform. It will be easier to manage the whole e-Infrastructure and define dependencies inside the infrastructure.
- The most wanted functionality of HPC data centres:
  - o Global view of all components with status, alarms, etc.,
  - Monitor water temperatures of all cooling loops,

- Energy optimisation functionality,
- o Reliability (tight monitoring and early detection of problems),
- o Integrated solution for all equipment in the data centre,
- Simulation of trends in the DC, consequences of some changes done in the infrastructure, e.g. increasing inlet temperature.

Take it into account while investing in new software platform.

- Whenever buying new equipment, include the requirement to add the hardware into your DCIM system with at least the available API.
- A highly appreciated way to increase the energy efficiency of the DC would be to control actively the HPC infrastructure, what may have an impact on the total energy consumption vs. computing load and outside weather conditions.
- Integrate the Data centre monitoring with 24/7 services, e.g. the network operating centre or the university monitoring centre.

For smaller data centres at least a deployment of ticketing system is highly appreciated.

- The use of inventory software platform is highly recommended. The best choice would be to have it integrated within the DCIM platform.
- The DCIM platform should be accessible from the outside by authorised staff but at least via VPN channels.

### 6. Conclusions

Before choosing the DCIM solution it is necessary to discuss the needed functionality of DCIM solutions. The report analysed the existing needs of HPC centres in Europe and functionalities collected from the deployed monitoring and management systems [40].

This knowledge has resulted in a defined set of features which are important for a data centre to keep business continuity. The most important features a DCIM platform should be characterised are mentioned in Table 1 and includes [41]:

- Asset management
- Capacity management
- Real time monitoring
- Trends reporting
- Processes visualisation
- Workflow definition
- Simulations
- Web-based interface
- Available API.

		Asset mgmt			Capacity mgmt							Visu	Visualization				<u>s</u>			
No.	). Name		cable mgmt	QR code, barcode labels or RFID tags	space mgmt	network mgmt	power mgmt	cooling mgmt	weight mgmt	Real-time monitoring	Trends & reports	2D	3D	Thermal	Simulations	Workflow	Encrypted login credentia database	API	Mobile application	Web-based interface
1	ABB				$\checkmark$		$\checkmark$	✓		$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$					
2	CA Technologies		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$		$\checkmark$					$\checkmark$
3	CommScope		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	✓	$\checkmark$	$\checkmark$				$\checkmark$	$\checkmark$
4	Cormant		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$				$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$
5	Device42		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$			$\checkmark$	$\checkmark$		
6	Emerson Network Power		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	
7	FNT		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$					
8	Future Facilities	$\checkmark$											$\checkmark$	$\checkmark$	$\checkmark$					
9	Geist	$\checkmark$			$\checkmark$		$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$					$\checkmark$
10	Modius	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$								
11	Nlyte Software	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$	$\checkmark$				
12	OpenDCIM		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$	$\checkmark$		$\checkmark$		
13	Optimum Path		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$		$\checkmark$		$\checkmark$	$\checkmark$				
14	Panduit		✓		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$				$\checkmark$				
15	Rackwise	$\checkmark$	$\checkmark$		✓	✓	$\checkmark$	✓		$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$					$\checkmark$
16	Schneider Electric		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$	
17	Sunbird (Raritan)		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$	$\checkmark$				

Table 1: DCIM platforms and its functionality

Beside functionality, the price of the DCIM solution is a critical issue. There are several different pricing strategies on the market such as annual subscription or a one-off fee. With a subscription model, the price can be constant or change dynamically based on the number or rack cabinets or individual devices in a data centre. With a one-off fee model customers pay only once, the price is often based on the chosen software version, the number of chosen software modules, the number of monitored data points, the number of computers with client application installed or the number of devices in the data centre [42], [43].

Research groups like Gartner and IDC consider solutions of Emerson Network Power, Schneider Electric and Nlyte Software to be leaders of the DCIM market [44], [45].

On the other pole of analysis are open source packages. The report describes OpenDCIM, which is an alternative to commercial packages, delivered for free with reasonable functionality.

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